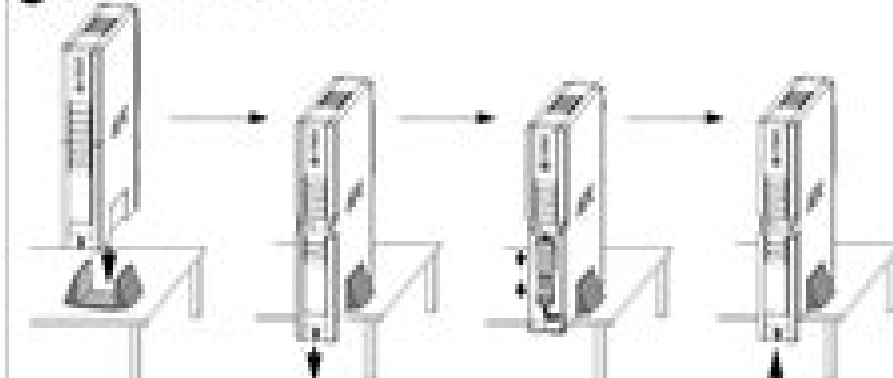


1 CONTENTS



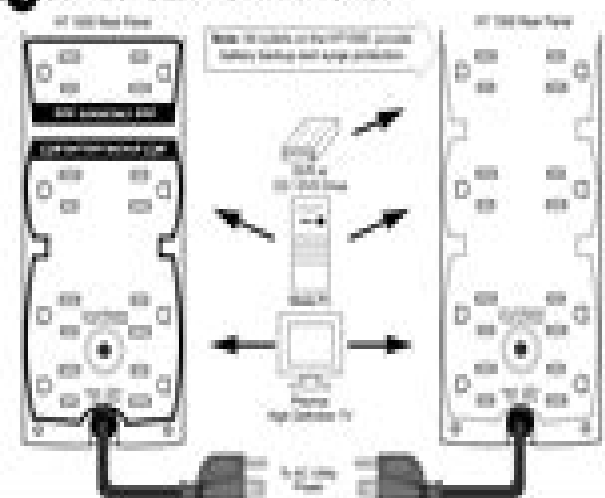
2 CONNECT BATTERY CARTRIDGE



3 OPERATING ENVIRONMENT



4 CONNECT EQUIPMENT AND POWER



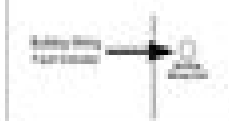
5 CHECK BUILDING WIRING FAULT INDICATOR

If the test panel displays "Warning Fault Indication" in 10, 2 seconds, check building wiring for one of the following conditions:

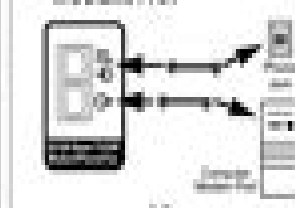
- Open or high resistance ground
- Hot or neutral polarity reversed
- Unbalanced neutral point

Repaired building wiring should be connected to a qualified electrician. Do not use the Back-UPS until the condition that caused the fault is corrected.

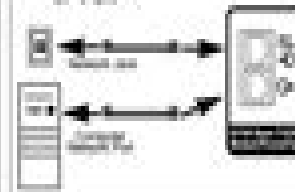
Note: Repeated building wiring will not prevent the Back-UPS from operating, but it will limit its protection capabilities.



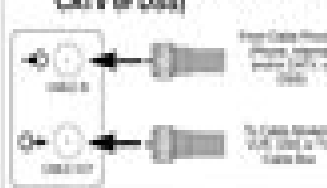
6 CONNECT PHONE, MODEM, FAX



7 CONNECT 10/100 Base-T or VDSL



8 CONNECT COAXIAL CABLES (PHONE, INTERNET, and/or CATV or DSS)



9 CONNECT INTERFACE CABLE



10 SWITCH ON THE BACK-UPS

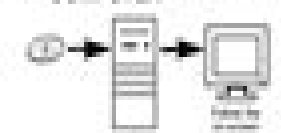
Note: After the Back-UPS is shipped for a full night (24 hours) prior to use.

Press the test panel. Press the test panel and display the following error state after pressing and releasing the switch.

- The green LED indicator flashes.
- The yellow LED indicator lights while a test flow is being performed.
- When test flow has successfully completed, only the green LED indicator will be lit.
- If the internal battery cartridge is not connected, see step 2 above, the green LED indicator will flash. The Back-UPS will enter into a charging mode.



11 INSTALL SOFTWARE ON COMPUTER



If the software is installed on your computer, the software will automatically start the installation program.

If the software is not installed on the computer, proceed to step 11.

1. On the computer desktop, the display, double-click on the software icon.
2. Double-click on the software icon and follow the on-screen instructions.

12 FINAL ORIENTATION



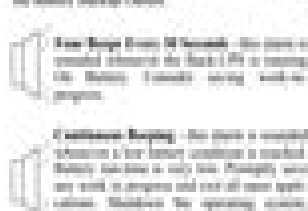
STATUS INDICATORS AND ALARMS

There are four status indicators (lights) on the front panel of the Back-UPS: the Load, the Battery, the Overload, and the Alarm.



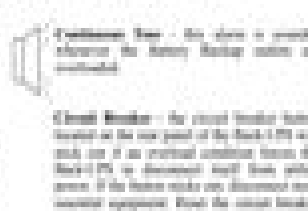
The Load green - is to indicate when power is present in the Battery Backup mode.

The Battery yellow - is to indicate the battery of the Back-UPS is providing equipment connected to the Battery Backup mode.



The Load green - is to indicate when power is present in the Battery Backup mode.

Overload green - is to indicate power demand has exceeded the capacity of the Back-UPS.



The Load green - is to indicate when power is present in the Battery Backup mode.

Alarm yellow - is to indicate the battery is near the end of its useful life, or if the battery is not connected properly. A battery that is near the end of its useful life has a maximum two-hour and should be replaced.



The Load green - is to indicate when power is present in the Battery Backup mode.

Ht1000 User Guide

Scott C. Dulebohn



Ht1000 User Guide:

Adopting the Melody of Appearance: An Psychological Symphony within **Ht1000 User Guide**

In some sort of eaten by screens and the ceaseless chatter of fast transmission, the melodic splendor and emotional symphony developed by the published term usually fade in to the background, eclipsed by the persistent noise and disruptions that permeate our lives. But, set within the pages of **Ht1000 User Guide** a stunning literary prize filled with fresh thoughts, lies an immersive symphony waiting to be embraced. Crafted by a masterful composer of language, that charming masterpiece conducts readers on a psychological journey, skillfully unraveling the concealed melodies and profound affect resonating within each cautiously crafted phrase. Within the depths of the touching review, we will examine the book is main harmonies, analyze their enthralling writing style, and submit ourselves to the profound resonance that echoes in the depths of readers souls.

<https://staging.conocer.cide.edu/files/Resources/fetch.php/guided%20war%20in%20europe%20answer%20key.pdf>

Table of Contents Ht1000 User Guide

1. Understanding the eBook Ht1000 User Guide
 - The Rise of Digital Reading Ht1000 User Guide
 - Advantages of eBooks Over Traditional Books
2. Identifying Ht1000 User Guide
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Ht1000 User Guide
 - User-Friendly Interface
4. Exploring eBook Recommendations from Ht1000 User Guide
 - Personalized Recommendations

- Ht1000 User Guide User Reviews and Ratings
- Ht1000 User Guide and Bestseller Lists
- 5. Accessing Ht1000 User Guide Free and Paid eBooks
 - Ht1000 User Guide Public Domain eBooks
 - Ht1000 User Guide eBook Subscription Services
 - Ht1000 User Guide Budget-Friendly Options
- 6. Navigating Ht1000 User Guide eBook Formats
 - ePub, PDF, MOBI, and More
 - Ht1000 User Guide Compatibility with Devices
 - Ht1000 User Guide Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Ht1000 User Guide
 - Highlighting and Note-Taking Ht1000 User Guide
 - Interactive Elements Ht1000 User Guide
- 8. Staying Engaged with Ht1000 User Guide
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Ht1000 User Guide
- 9. Balancing eBooks and Physical Books Ht1000 User Guide
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Ht1000 User Guide
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Ht1000 User Guide
 - Setting Reading Goals Ht1000 User Guide
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Ht1000 User Guide
 - Fact-Checking eBook Content of Ht1000 User Guide

- Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

Ht1000 User Guide Introduction

In today's digital age, the availability of Ht1000 User Guide books and manuals for download has revolutionized the way we access information. Gone are the days of physically flipping through pages and carrying heavy textbooks or manuals. With just a few clicks, we can now access a wealth of knowledge from the comfort of our own homes or on the go. This article will explore the advantages of Ht1000 User Guide books and manuals for download, along with some popular platforms that offer these resources. One of the significant advantages of Ht1000 User Guide books and manuals for download is the cost-saving aspect. Traditional books and manuals can be costly, especially if you need to purchase several of them for educational or professional purposes. By accessing Ht1000 User Guide versions, you eliminate the need to spend money on physical copies. This not only saves you money but also reduces the environmental impact associated with book production and transportation. Furthermore, Ht1000 User Guide books and manuals for download are incredibly convenient. With just a computer or smartphone and an internet connection, you can access a vast library of resources on any subject imaginable. Whether you're a student looking for textbooks, a professional seeking industry-specific manuals, or someone interested in self-improvement, these digital resources provide an efficient and accessible means of acquiring knowledge. Moreover, PDF books and manuals offer a range of benefits compared to other digital formats. PDF files are designed to retain their formatting regardless of the device used to open them. This ensures that the content appears exactly as intended by the author, with no loss of formatting or missing graphics. Additionally, PDF files can be easily annotated, bookmarked, and searched for specific terms, making them highly practical for studying or referencing. When it comes to accessing Ht1000 User Guide books and manuals, several platforms offer an extensive collection of resources. One such platform is Project Gutenberg, a nonprofit organization that provides over 60,000 free eBooks. These books are primarily in the public domain, meaning they can be freely distributed and downloaded. Project Gutenberg offers a wide range of classic literature, making it an excellent resource for literature enthusiasts. Another popular platform for Ht1000 User Guide books and manuals is Open Library. Open Library is an initiative of the Internet Archive, a non-profit organization dedicated to digitizing cultural

artifacts and making them accessible to the public. Open Library hosts millions of books, including both public domain works and contemporary titles. It also allows users to borrow digital copies of certain books for a limited period, similar to a library lending system. Additionally, many universities and educational institutions have their own digital libraries that provide free access to PDF books and manuals. These libraries often offer academic texts, research papers, and technical manuals, making them invaluable resources for students and researchers. Some notable examples include MIT OpenCourseWare, which offers free access to course materials from the Massachusetts Institute of Technology, and the Digital Public Library of America, which provides a vast collection of digitized books and historical documents. In conclusion, Ht1000 User Guide books and manuals for download have transformed the way we access information. They provide a cost-effective and convenient means of acquiring knowledge, offering the ability to access a vast library of resources at our fingertips. With platforms like Project Gutenberg, Open Library, and various digital libraries offered by educational institutions, we have access to an ever-expanding collection of books and manuals. Whether for educational, professional, or personal purposes, these digital resources serve as valuable tools for continuous learning and self-improvement. So why not take advantage of the vast world of Ht1000 User Guide books and manuals for download and embark on your journey of knowledge?

FAQs About Ht1000 User Guide Books

How do I know which eBook platform is the best for me? Finding the best eBook platform depends on your reading preferences and device compatibility. Research different platforms, read user reviews, and explore their features before making a choice. Are free eBooks of good quality? Yes, many reputable platforms offer high-quality free eBooks, including classics and public domain works. However, make sure to verify the source to ensure the eBook credibility. Can I read eBooks without an eReader? Absolutely! Most eBook platforms offer webbased readers or mobile apps that allow you to read eBooks on your computer, tablet, or smartphone. How do I avoid digital eye strain while reading eBooks? To prevent digital eye strain, take regular breaks, adjust the font size and background color, and ensure proper lighting while reading eBooks. What the advantage of interactive eBooks? Interactive eBooks incorporate multimedia elements, quizzes, and activities, enhancing the reader engagement and providing a more immersive learning experience. Ht1000 User Guide is one of the best book in our library for free trial. We provide copy of Ht1000 User Guide in digital format, so the resources that you find are reliable. There are also many Ebooks of related with Ht1000 User Guide. Where to download Ht1000 User Guide online for free? Are you looking for Ht1000 User Guide PDF? This is definitely going to save you time and cash in something you should think about. If you trying to find then search around for online. Without a doubt there are numerous these available and many of them have the freedom. However without doubt you receive whatever you purchase. An alternate way to get

ideas is always to check another Ht1000 User Guide. This method for see exactly what may be included and adopt these ideas to your book. This site will almost certainly help you save time and effort, money and stress. If you are looking for free books then you really should consider finding to assist you try this. Several of Ht1000 User Guide are for sale to free while some are payable. If you arent sure if the books you would like to download works with for usage along with your computer, it is possible to download free trials. The free guides make it easy for someone to free access online library for download books to your device. You can get free download on free trial for lots of books categories. Our library is the biggest of these that have literally hundreds of thousands of different products categories represented. You will also see that there are specific sites catered to different product types or categories, brands or niches related with Ht1000 User Guide. So depending on what exactly you are searching, you will be able to choose e books to suit your own need. Need to access completely for Campbell Biology Seventh Edition book? Access Ebook without any digging. And by having access to our ebook online or by storing it on your computer, you have convenient answers with Ht1000 User Guide To get started finding Ht1000 User Guide, you are right to find our website which has a comprehensive collection of books online. Our library is the biggest of these that have literally hundreds of thousands of different products represented. You will also see that there are specific sites catered to different categories or niches related with Ht1000 User Guide So depending on what exactly you are searching, you will be able to choose ebook to suit your own need. Thank you for reading Ht1000 User Guide. Maybe you have knowledge that, people have search numerous times for their favorite readings like this Ht1000 User Guide, but end up in harmful downloads. Rather than reading a good book with a cup of coffee in the afternoon, instead they juggled with some harmful bugs inside their laptop. Ht1000 User Guide is available in our book collection an online access to it is set as public so you can download it instantly. Our digital library spans in multiple locations, allowing you to get the most less latency time to download any of our books like this one. Merely said, Ht1000 User Guide is universally compatible with any devices to read.

Find Ht1000 User Guide :

guided war in europe answer key

guided activity 1us history answers

guitar buying guide beginner

guidelines for writing effective operating maintenance procedures

guided reading and study workbook chapter 26 answers biology

guide to trade finance documentary services

guided activity 20 3 answer key

assamese sad story block khonte heart - Jul 22 2023

50 best assamese shayari on sad - May 20 2023

150 □□□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ - Apr 19 2023

assamese short story assamese moral story for kids burhi - Sep 12 2022

00 0 0 0 0 00 0 000 0 0 00 - Jan 16 2023

20 assamese books you must read in 2023 full list - Oct 13 2022

assamese love sad poems dukhor kobita image pic download - Jul 10 2022

web assamese sad quotes assamese love poem image assamese sad love story assamese kobita assamese love messages
 assamese sad picture assamese dukhor kobita assamese love shayari photo assamese story and poem

10 assamese sad story you must read story in assamese - Sep 24 2023

web jul 20 2021 10 assamese sad story you must read story in assamese language                                                                                            

assamese sad story reels assamese viral love facebook - Aug 11 2022

web 12k views 578 likes 5 comments 3 shares facebook reels from mm spiral potato fan assamese sad story  reels assamese viral love story sadstory assamesesong cutecouple reelsfb

 **assamese short film sad story assamese sad story youtube** - Mar 18 2023

web may 5 2022                            

assamese sad story 2022 assamese comedy video assamese new youtube - Dec 15 2022

web only for entertainment sipira                                                                          

assamese sad story block     khonte heart - Feb 17 2023

web assamese sad story                                                                             

longdistancerelationship lovestory assam assameselovestory khonte viral poetry

   **assamese story daily assam** - Jun 21 2023

web                              

10 assamese ghost stories based on real life experience assamese - Mar 06 2022

web feb 17 2022 assamese horror story assamese ghost stories assamese horror story assamese ghost stories jonakaxom
 assamese quotes blogging business ideas tips and tricks home about who am i sad assamese love quotes assamese heart
 touching quotes 1k assamese e book download free assamese books pdf

assamese sad story tiktok - Apr 07 2022

web assamese sad story 27 1k views watch the latest videos about assamese sad story on tiktok

assamese sad story                            - Aug 23 2023

web oct 18 2023 assamese sad story                                                                      

quotes poems assamese novels home instagram

assamese sad story blogger - Feb 05 2022

web jul 20 2018 new assamese story march 29 2018 aji apunalukr majoloi agbohaisu devolina das r love story akha koru hokoluwa vl pboo moi jetiya class eight tetiya sunuk 1st bar dhuna baideur ghrt dekhisilu tar pist baideur biyar pora sinaki biyar dinai muk kiba kbo hudhisil but nkolu aku tar pisotu matamati huwa nasil last aru akhon biya ahil

free assamese books pdf updated monthly jonakaxom assamese - May 08 2022

web jun 17 2023 read assamese horror story by ranju hazarika online or assamese story book pdf online

horror stories in assamese assamese kahaniya assamese - Jun 09 2022

web horror stories in assamese assamese kahaniya assamese kahini assamese kahani shorts animation well

come diventare un fiorista vincente massimo gori libro - Jun 18 2023

1 ricerca una scuola o un corso di design floreale nella zona in cui vivi usa il tuo motore di ricerca preferito o meglio ancora chiedi consiglio al tuo fiorista di fiducia molto

amazon it recensioni clienti come diventare un fiorista vincente - Apr 04 2022

guarda come fare per promuovere più facilmente la tua azienda wi st 2fxv0i6

come diventare un fiorista vincente libro - Jan 13 2023

come diventare un fiorista vincente libro di massimo gori spedizione gratuita per ordini superiori a 25 euro acquistalo su libreriauniversitaria it pubblicato da mind edizioni collana

dopo 20 giorni come diventare un fiorista vincente - Feb 02 2022

come diventare un fiorista vincente amazon fr - May 05 2022

see more of come diventare un fiorista vincente on facebook log in or

come diventare un fiorista vincente massimo gori lafeltrinelli - Aug 20 2023

come diventare un fiorista vincente è un libro di massimo gori pubblicato da mind edizioni nella collana le vie del successo acquista su lafeltrinelli a 11 30

guarda come fare come diventare un fiorista vincente - Nov 30 2021

come diventare fiorista corsi per essere esperto di fiori - Apr 16 2023

come diventare un fiorista vincente di massimo gori mind edizioni prenotalo online su goodbook it e ritiralolo dal tuo punto vendita di fiducia senza spese di spedizione fiorista

come diventare un fiorista vincente amazon com au - Jun 06 2022

dopo 20 giorni ancora 1 in classifica un must per il settore floreale clicca qui [fioristavincente it](#)

come diventare un fiorista vincente massimo gori goodbook it - Dec 12 2022

amazon in buy come diventare un fiorista vincente book online at best prices in india on amazon in read come diventare un fiorista vincente book reviews author details and

come diventare un fiorista vincente libreria universitaria - Sep 09 2022

retrouvez come diventare un fiorista vincente et des millions de livres en stock sur amazon fr achetez neuf ou d occasion

amazon fr come diventare un fiorista vincente gori

il miglior libro per fioristi notizie scientifiche it - Oct 10 2022

come diventare un fiorista vincente gori massimo cerè roberto amazon com au books

come diventare fiorista indeed com italia - Jul 19 2023

come diventare un fiorista vincente è un libro di massimo gori pubblicato da mind edizioni nella collana le vie del successo acquista su ibs a 11 90

come diventare un fiorista vincente facebook - Mar 03 2022

diretta questa come diventare un fiorista vincente - Jan 01 2022

come diventare un fiorista 7 passaggi con - May 17 2023

renderai la tua vita piacevole per tutti e 5 i sensi riempiendo le tue giornate di colori vivaci morbidezza e piacevoli fragranze per poter diventare fiorista però sappi che dovrai avere

come diventare un fiorista vincente amazon com br - Jul 07 2022

fai fiorire il tuo business oggi puoi farlo comincia da [fioristavincente it](#)

come diventare un fiorista vincente copertina flessibile - Sep 21 2023

fiorista grossista allestitore produttore questo libro è stato scritto per te che attraverso la lettura potrai avere informazioni utili al compimento di scelte professionali più consapevoli da anni infatti la vendita dei fiori subisce un trend negativo e le regole del mercato sono

[come diventare un fiorista vincente home facebook](#) - Nov 11 2022

compre online come diventare un fiorista vincente de gori massimo cerè roberto na amazon frete grÁtis em milhares de produtos com o amazon prime encontre diversos

come diventare un fiorista vincente massimo gori - Mar 15 2023

come diventare un fiorista vincente 258 likes book

come diventare un fiorista vincente paperback amazon in - Aug 08 2022

consultare utili recensioni cliente e valutazioni per come diventare un fiorista vincente su amazon it consultare recensioni obiettive e imparziali sui prodotti fornite dagli utenti

diventare fiorista corsi quanto guadagna e offerte di - Feb 14 2023

jan 18 2023 *come diventare un fiorista vincente* è un libro per fioristi edito da mind edizioni nel 2018 libro per fioristi questo libro si propone di fornire informazioni utili per i

carta escursionistica n 106 lago d iseo valle trompia - Jun 13 2023

web carta escursionistica n 106 lago d iseo valle trompia franciacorta 1 50 000 ediz italiana tedesca e inglese amazon com au books

10 best trails and hikes in singapore alltrails - Apr 30 2022

web hikers on alltrails com recommend several popular national parks in singapore macritchie reservoir park is home to 5 hiking trails with an average 4 5 star rating from 2 264 community reviews windsor nature park has 6 hiking trails with an average 4 2 star rating from 606 community reviews mount faber park has 5 hiking trails with an average

amazon it recensioni clienti carta escursionistica n 106 lago d - Jan 08 2023

web consultare utili recensioni cliente e valutazioni per carta escursionistica n 106 lago d 39 iseo valle trompia franciacorta wandelkaart 1 50 000 su amazon it consultare recensioni obiettive e imparziali sui prodotti fornite dagli utenti

carta escursionistica n 106 lago d iseo valle trompia - Oct 17 2023

web acquista online il libro carta escursionistica n 106 lago d iseo valle trompia franciacorta 1 50 000 ediz italiana tedesca e inglese di in offerta a prezzi imbattibili su mondadori store

carta escursionistica n 106 lago d iseo valle tro 2023 - Jun 01 2022

web carta escursionistica n 106 lago d iseo valle tro downloaded from store spiralny com by guest kiera rhett descrizione di tutta italia w w norton company the impact of culture on tourism examines the growing relationship between tourism and culture and the way in which they have together become major drivers of destination attractiveness and

carta escursionistica n 106 lago d iseo valle trompia - May 12 2023

web carta escursionistica n 106 lago d iseo valle trompia franciacorta amazon com au books

download free carta escursionistica n 106 lago d iseo valle tro - Jul 02 2022

web carta escursionistica n 106 lago d iseo valle tro wines of the world nov 26 2020 international wine experts bring the wine cellar of the world to your home follow the story of wine from ancient to modern times and learn the process of making it today you ll explore the flavours and characteristics of grape

carta escursionistica n 106 lago d iseo valle trompia - Nov 06 2022

web carta escursionistica n 106 lago d iseo valle trompia franciacorta 1 50 000 ediz italiana tedesca e inglese 4in1
wanderkarte 1 50000 mit aktiv verwendung in der kompass app fahrradfahren kompass karten amazon es libros

carta escursionistica n 106 lago d iseo valle trompia - Aug 15 2023

web carta escursionistica n 106 lago d iseo valle trompia franciacorta wandelkaart 1 50 000 mappa cartina ripiegata 1
gennaio 2016 edizione francese di kompass karten autore 4 5 15 voti visualizza tutti i formati ed edizioni

amazon es opiniones de clientes carta escursionistica n 106 lago d - Aug 03 2022

web vea reseñas y calificaciones de reseñas que otros clientes han escrito de carta escursionistica n 106 lago d 39 iseo valle
trompia franciacorta wandelkaart 1 50 000 en amazon com lea reseñas de productos

cara naik bus di singapore yang lengkap anti galau - Mar 30 2022

web apa saja panduan dan bagaimana cara naik bus di singapore naik bus di singapore pertama kita harus selalu tunggu di
halte atau kalau bahasa inggrisnya bus stand bus di singapore hanya berhenti di halte yang sudah ditentukan kita tidak bisa
naik dari sembarang tempat dan mereka tidak akan pernah berhenti di tempat sembarangan

carta escursionistica n 106 lago d iseo valle trompia - Sep 16 2023

web carta escursionistica n 106 lago d iseo valle trompia franciacorta 1 5 21 48 for sale lago d iseo valle trompia franciacorta
1 50 000 italiana tedesca e inglese da pc 362624323698

carta escursionistica n 106 lago d iseo valle trompia - Jul 14 2023

web carta escursionistica n 106 lago d iseo valle trompia franciacorta 1 50 000 ediz italiana tedesca e inglese è un libro
pubblicato da kompass acquista su ibs a 11 98

carta escursionistica n 106 lago d iseo valle trompia - Mar 10 2023

web apr 26 2023 find many great new used options and get the best deals for carta escursionistica n 106 lago d iseo valle
trompia franciacorta 1 5 at the best online prices at ebay

carta escursionistica n 106 lago d iseo valle trompia - Sep 04 2022

web carta escursionistica n 106 lago d iseo valle trompia franciacorta wandelkaart 1 50 000 kompass karten amazon es libros

carta escursionistica n 106 lago d iseo valle tro laurent tissot - Oct 05 2022

web carta escursionistica n 106 lago d iseo valle tro eventually you will enormously discover a supplementary experience and
ability by spending more cash yet when accomplish you say you will that you require to acquire those all needs in the manner
of having significantly cash why dont you try to get something basic in the beginning

carta escursionistica n 106 lago d iseo valle trompia - Apr 11 2023

web carta escursionistica n 106 lago d iseo valle trompia franciacorta 1 50 000 ediz italiana tedesca e inglese produttore
kompass genere geografia generale viaggi 9783990444320

[amazon.com](#) au customer reviews carta escursionistica n 106 lago d - Feb 09 2023

web find helpful customer reviews and review ratings for carta escursionistica n 106 lago d iseo valle trompia franciacorta 150 000 ediz italiana tedesca e inglese at amazon.com read honest and unbiased product reviews from our users

[smrt](#) - Feb 26 2022

web sep 12 2021 [smrt system map](#) 5 [marina bay](#) [orchard](#) 1987 11

[amazon.com](#) au customer reviews carta escursionistica n 106 lago d - Dec 07 2022

web find helpful customer reviews and review ratings for carta escursionistica n 106 lago d iseo valle trompia franciacorta at amazon.com read honest and unbiased product reviews from our users