MULTIPLE CHOICE

- The section of the medical history that helps uncover existing or potential health problems is called the:
 - a. database.
 - b. past history.
 - c. social history.
 - d. systems review.

ANS: D

The physician's review of systems can aid diagnosis of the patient's health problem.

REF: p. 463

OBJ: 1. Describe the components of the patient's medical history and how to collect the history information. TOP: Patient Care: Conduct History and Chief Complaint MSC: CAAHEP: V.P.11 | CAAHEP: V.A.1.b | ABHES: 8.b

- Which of the following factors is likely to have the most influence on the accuracy and completeness of the information obtained from the patient during the medical history?
 - The comfort of the chairs in the meeting area
 - b. The medical assistant's ability to take complete and detailed notes
 - c. The privacy of the area in which the interview takes place
 - d. The efficiency of the medical assistant in conducting the interview

ANS: C

Privacy allows patients the freedom to share the details of their health problems.

REF: p. 462

OBJ: 1. Describe the components of the patient's medical history and how to collect the history information. TOP: Patient Care: Conduct History and Chief Complaint MSC: CAAHEP: V.P.11 | CAAHEP: V.A.I.b | ABHES: 8.b

- 3. While you are taking the medical history of a new patient, the patient mentions having occasional headaches that are quite painful. What is the best way for you to proceed with the interview?
 - a. Express concern and note this information in writing.
 - Ask the patient a direct question about the pain.
 - Reassure the patient that it is probably nothing serious.
 - Ask the patient open-ended questions about the headaches.

ANS: D

Open-ended questions allow the medical assistant to gather more details about the patient's chief complaint.

REF: p. 467

OBJ: 2. Do the following related to understanding and communicating with patients: Discuss how to successfully understand and communicate with patients and display sensitivity to diverse populations; Demonstrate therapeutic communication feedback techniques to obtain information

Kinns Chapter 21 Answer Key

Alexandra Patricia Young-Adams

Kinns Chapter 21 Answer Key:

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Table of Contents Kinns Chapter 21 Answer Key

- 1. Understanding the eBook Kinns Chapter 21 Answer Key
 - The Rise of Digital Reading Kinns Chapter 21 Answer Key
 - Advantages of eBooks Over Traditional Books
- 2. Identifying Kinns Chapter 21 Answer Key
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Kinns Chapter 21 Answer Key
 - User-Friendly Interface
- 4. Exploring eBook Recommendations from Kinns Chapter 21 Answer Key
 - Personalized Recommendations
 - Kinns Chapter 21 Answer Key User Reviews and Ratings
 - Kinns Chapter 21 Answer Key and Bestseller Lists

- 5. Accessing Kinns Chapter 21 Answer Key Free and Paid eBooks
 - Kinns Chapter 21 Answer Key Public Domain eBooks
 - Kinns Chapter 21 Answer Key eBook Subscription Services
 - Kinns Chapter 21 Answer Key Budget-Friendly Options
- 6. Navigating Kinns Chapter 21 Answer Key eBook Formats
 - ∘ ePub, PDF, MOBI, and More
 - Kinns Chapter 21 Answer Key Compatibility with Devices
 - Kinns Chapter 21 Answer Key Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Kinns Chapter 21 Answer Key
 - Highlighting and Note-Taking Kinns Chapter 21 Answer Key
 - Interactive Elements Kinns Chapter 21 Answer Key
- 8. Staying Engaged with Kinns Chapter 21 Answer Key
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Kinns Chapter 21 Answer Key
- 9. Balancing eBooks and Physical Books Kinns Chapter 21 Answer Key
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Kinns Chapter 21 Answer Key
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Kinns Chapter 21 Answer Key
 - Setting Reading Goals Kinns Chapter 21 Answer Key
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Kinns Chapter 21 Answer Key
 - Fact-Checking eBook Content of Kinns Chapter 21 Answer Key
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
- Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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