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# HOSPITALITY MANAGEMENT

*(Two hours)*

*Answers to this Paper must be written on the paper provided separately.*

*You will **not** be allowed to write during the first 15 minutes.*

*This time is to be spent in reading the question paper.*

*The time given at the head of this Paper is the time allowed for writing the answers.*

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*Attempt **all** questions from Section A and any four questions from Section B.*

*The intended marks for questions or parts of questions are given in brackets [ ].*

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## SECTION A (40 Marks)

*Attempt **all** questions from this Section*

### Question 1

- (a) State four A's of Tourism (Components of Tourism). [2]
- (b) Give two examples of types of tourism. [2]
- (c) Give two examples of types of hotels. [2]
- (d) What is the abbreviation FSSAI? [2]
- (e) What is the abbreviation HACCP? [2]

### Question 2

- (a) Give two main attributes of F&B personnel. [2]
- (b) Give two examples of napkin folds. [2]
- (c) What are a few common phrases used in Operational areas? [2]
- (d) Identify four operational departments in Hotels. [2]
- (e) Identify four basic cutlery used in the Food and Beverage service. [2]

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Yoo,2021-06-10 From restaurants to resorts the hospitality industry demands strong operations management to delight guests develop employees and deliver financial returns This introductory textbook provides students with fundamental techniques and tools to analyse and improve operational capabilities of any hospitality organization *Managerial*

*Accounting for the Hospitality Industry* Lea R. Dopson,David K. Hayes,2016-11-16 Following a successful debut edition this new Second Edition of Managerial Accounting for the Hospitality Industry builds on its strengths of clear organization and the ease with which students work through it This new edition includes more basic math support for students and a more developed inclusion of ethical considerations and global changes both in accounting systems and in the hospitality industry

FCC Record United States. Federal Communications Commission,1988 *Resources in Education* ,1992-03

### **Resources in Vocational Education** ,1978 **ERIC Educational Documents Index, 1966-1969: Minor**

**descriptors. Author index** CCM Information Corporation,1970 The Official Cambridge Guide to IELTS Student's Book with Answers with DVD-ROM Pauline Cullen,Amanda French,Vanessa Jakeman,2014-02-27 This Student s Book with answers contains separate sections focussing on Reading Writing Listening and Speaking 8 official practice tests from Cambridge English DVD ROM with MP3 files and speaking test videos Publisher E-Commerce, E-Business and E-Service Garry Lee,2014-07-28 The 2014 International Conference on E Commerce E Business and E Service EEE 2014 was held on May 1 2 2014 Hong Kong This proceedings volume assembles papers from various professionals leading researchers engineers scientists and students and presents innovative ideas and research results focused on the progress of E Commerce E Business a *Masters Abstracts International* ,1996 **Resources in Education** ,1992 **Resources in Vocational**

**Education** ,1978 *Canadiana* ,1991 *The Illustrated London News* ,1859 *Chicago Tribune Index* ,1990

### **American Book Publishing Record** ,2001 **Intermediate 1 Hospitality Course** Alastair MacGregor,2007-07-01

This book delivers essential content for the Intermediate 1 hospitality exam A new topic area on each double page spread makes revision accessible Quick tests and top tips help students prepare thoroughly for the exam **Royal Test Papers.**

**First Grade. (Model-Freehand.).** TEST PAPERS.,1881

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