

Daisy Reid

daisy@reid.com • (417) 967-4523 • linkedin.com/in/daisy-reid • @daisy.reid • github.com/daisyreid

Manual Tester

Seasoned Manual Tester with extensive experience in enhancing software quality and efficiency across diverse industries. Proven expertise in developing comprehensive test plans that accelerated bug resolution by 40%, and a keen ability to collaborate with development teams to reduce bug resolution time by 25%. Demonstrated success in executing meticulous test cases, leading to a significant reduction in customer-reported issues and a marked improvement in user experience, underscored by a consistent track record of improving team performance and software reliability.

WORK EXPERIENCE

Manual Tester

01/2023 – 04/2023

Yellowfin Technologies

- Devised and implemented a comprehensive test plan for a new financial software release, leading to the detection and resolution of critical bugs 40% faster than the previous release cycle.
- Collaborated closely with the development team to streamline the bug reporting process, resulting in a 25% decrease in time from bug discovery to resolution.
- Conducted rigorous post-release testing for a major update, which contributed to a 30% reduction in customer-reported issues within the first month after deployment.

Quality Assurance Analyst

09/2022 – 12/2022

Yarn Yard

- Created and executed over 300 detailed test cases for a high-traffic e-commerce platform, enhancing user experience by ensuring 99.9% uptime during peak shopping periods.
- Played a key role in a cross-functional team that improved release quality, leading to a 20% increase in customer satisfaction ratings based on post-deployment surveys.
- Facilitated training sessions for junior testers, improving the team's efficiency and test coverage by 15% within a six-month period.

Junior QA Tester

07/2022 – 09/2022

Juniper Joinery

- Orchestrated a targeted regression testing initiative that reduced the number of production hotfixes by 50%, significantly improving the stability of the software.
- Implemented a new test strategy that incorporated user feedback into test scenarios, directly correlating with a 10% increase in user retention.

Gcreddy Manual Testing Resume

SA Adler



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