EXPERIENCE SENIOR FLEET MANAGER

New York, NY

12/2016 - present

- Manage internal issues through Sales, Engineering, Manufacturing, and Services to provide prompt quality service to customers
- Manage, develop, and lead customer facing initiatives to deliver the best possible customer service
- Lead in building region specific strategic plans to drive improved fleet performance
- Develop and execute fleet leader and technician training.
- Record product issues and provide feedback to Engineering and Quality, identifying ongoing problems and common faults across similar products
- Deliver Field Financial Performance in Fleet Accounts (Fuel, Labor, R&M, Tires, Rentals)
- Work with the functional teams to ensure support solutions are in place for strategic plans

REGIONAL FLEET MANAGER

Chicago, IL

06/2012 - 08/2016

- Develop business plans to improve shop performance
- Growth Interface with commercial teams, provide information and drive Sales regarding the latest advancements in conversion, modification, & upgrade opportunities to owner & as well as other up selling opportunities
- Provide leadership for the advancement of the Fleet Management Group cell and Engine Services site to support the ACE improvement journey
- Provide leadership to continue to improve and standardize our key fleet management processes such as forecasting, Estimate at Completion (EAC), invoicing, removal/maintenance planning, customer/contract metrics, and contract management
- Provide leadership for the advancement of the Fleet Management Group cell and Engine Services site to support the continuous improvement journey
- Responsibilities include interviewing and training employees; planning, assigning, and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems
- Perform self DOT safety audits and work with safety management in maintaining safe equipment

FLEET MANAGER

Boston, M.A.

SKILLS

12/2009 - 01/2012

- Develop measurement tools to audit field compliance and performance against fleet management and maintenance programs
- Assists in the development in the Department's budgets, goals and objectives as it relates to fleet management
- To provide advice to managers and staff on all transport related issues to improve service level and efficiency
- Manage and continuously improve fleet operations for optimal financial and operational performance
- Perform detailed quantitative and qualitative analyses to support strategic and tactical decisions that improve performance in the near and long term
- Develop and propose to RFM business plans to improve shop performance
- Perform other duties and tasks as assigned by management.

EDUCATION UNIVERSITY OF MASSACHUSETTS AMHERST

Bachelor's Degree in Business

- Strong attention to detail
 - Able should be able to attend to the financial aspects of establishing purchasing, maintenance and replacement of vehicles
 - Good knowledge of technology which he can use to add value to the Fleet
 - Knowledgeable on Fleet Management systems
 - Ability to communicate and work with customers and drivers in a courteous, friendly, and professional manner
 - Numerate, able to analyse data and present complex data in a clear and easily readable format
 - Excellent organizational and managerial skills that enable to attend simultaneously to multiple task and to identify and solve problems
 - Excellent interpersonal skills, complemented by an ability to negotiate effectively
 - Ability to maintain stability under pressure and be flexible and willing to modify plans and behavior when

Fleet Maintenance Manager Jobs In Uae

G Thomas

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