View and Editing Information Services Tickets



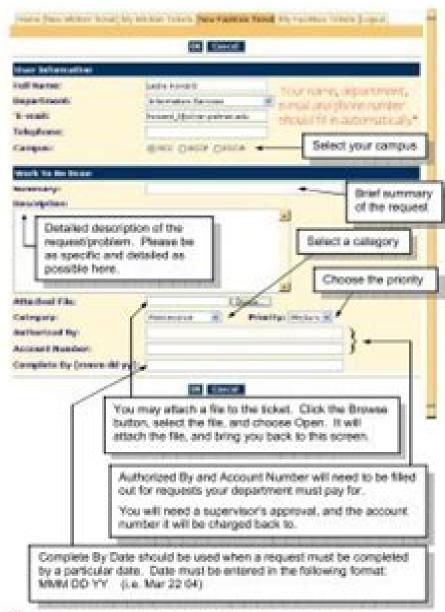
Dispatch - New Schola that have yet to be reviewed by the dispatcher.

Open - Tickets welling to be assigned to a support tech.

Assigned – Tickets that have been assigned to a support tech., and work may or may not be currently in progress.

Closed - Tickets that have been completed.

Entering a New Facilities Request



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