

- **F8 ***
- F1
- Esc
- Windows

Explanation: Pressing the F8 key during the boot process will allow the user to choose to start the computer in Safe mode.

10. Which file system is used to access files over a network?

- **NFS ***
- NTFS
- FAT
- CDFS

Explanation: NFS (Network File System) is used to access files on other computers across a network. Windows operating systems support several file systems. FAT, NTFS, and CDFS are used to access files stored on drives installed in the computer.

11. Which statement is a feature of the Windows 8 operating system?

- **It supports a touch screen interface. ***
- It uses the Aero user interface.
- It can be directly upgraded from Windows XP.
- It is a 128-bit operating system.

Explanation: One of the features introduced with the Windows 8 operating system was the support for a touch screen interface to allow use on phones and tablets.

12. Which component of a CPU architecture allows the CPU immediate access to data?

- **registers ***
- cache
- RAM
- CMOS

Explanation: Registers are memory locations that are part of the architecture of a CPU. They provide a storage location for the logical functions performed on data.

13. When would the PXE option be used when repairing a PC?

- The display cannot be seen clearly.
- There is no response from the mouse or keyboard.
- **The computer needs a replacement operating system. ***
- A newly installed application caused the system to perform erratically.

Explanation: The Preboot eXecution Environment (PXE, but pronounced pixie) BIOS boot option is used to install an operating system from a remote network location.

14. Which statement accurately describes the GUID partition table?

- It is 512 bytes long and contains the boot loader.
- It cannot be used in a multiboot environment.
- **It is commonly used in computers with UEFI firmware. ***
- It is not supported by Windows 10 Home edition.

Explanation: The GUID partition table, also referred to as GPT, expands on the limitations of the MBR and is commonly used in systems with UEFI firmware.

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Annelies Wilder-Smith

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