

Operations Management Processes and Supply Chains 12th Edition Krajewski Test Bank

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1.1 Role of Operations in an Organization

1) Operations management refers to the direction and control of inputs that transform processes into products and services.

Answer: TRUE

Reference: Role of Operations in an Organization

Difficulty: Easy

Keywords: operations management, inputs, process, transformation

Learning Outcome: Discuss operations and operations management as a competitive advantage for the organization.

AACSB: Application of Knowledge

2) As a functional area of a business, Operations translates materials and services into outputs.

Answer: TRUE

Reference: Role of Operations in an Organization

Difficulty: Easy

Keywords: operations management, inputs, process, transformation

Learning Outcome: Discuss operations and operations management as a competitive advantage for the organization.

AACSB: Application of Knowledge

3) The three main line functions of any business include Operations, Finance and Marketing.

Answer: TRUE

Reference: Role of Operations in an Organization

Difficulty: Easy

Keywords: operations, finance, marketing

Learning Outcome: Discuss operations and operations management as a competitive advantage for the organization.

AACSB: Application of Knowledge

4) Support functions in an organization include Accounting, Human Resources and Engineering.

Answer: TRUE

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Didier Musso



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