

1) Teams _____.

- A) are two or more people working together
- B) are less important in the workplace
- C) share many goals
- D) are none of the above

Answer: A

Diff: 1 Page Ref: 25

Objective: 2-1

2) Identify the item listed below that is NOT a way teams help organizations succeed.

- A) Increased information and knowledge
- B) Increased groupthink among members
- C) Increased diversity of views
- D) Increased performance levels

Answer: B

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Objective: 2-1

3) Janice is seeking input on a new initiative with her company Global Communications. She has asked for a meeting of supervisors, managers, and front line workers. She is engaging in a strategy of _____.

- A) reducing tension between workers
- B) unleashing creativity and energy in workers who share a sense of purpose
- C) reducing boredom
- D) participative management

Answer: D

Diff: 2 Page Ref: 25

Objective: 2-1

4) A key advantage of teamwork is _____.

- A) it is easier to get a consensus
- B) work is usually done more quickly
- C) improved acceptance of solutions
- D) all of the above

Answer: C

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Objective: 2-1

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Answer

Sebastian Brünink



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