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Solutions overview

Applies to Dynamics 365 (online), version 9.x

Solutions exist so that a set of customizations can be purchased, shared from one organization to another. You can get solutions from [AppSource](#) software vendor (ISV). A Dynamics 365 solution is a file that you can import into customizations.

More information: [Whitepaper: Patterns and Principles for Solution Builders](#)

Note

If you're an ISV creating a customization that you will distribute, you must create a solution. For more information about using solutions, see [Package and distribute solutions](#).

If you are just interested in customizing your organization, here is what you can do with solutions:

- Creating solutions is optional. You can customize your Dynamics 365 system without ever creating a solution.
- When you customize the Dynamics 365 system directly, you work with a solution called the **Default Solution**. This solution contains all the common customizations.

Microsoft Nav 20user Guide

Angela Frost



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