

METHODS FOR TRAINING RESTAURANT STAFF



INSTRUCTING

This is a personal form of training. Employees are given instructions in verbal, written or audio format on how to accomplish a task, without any demonstrations. It is useful for reinforcing a portion of training that is hands-on at a later time.



DEMONSTRATING

It can be done in person or through video and it involves a demonstrator performing the tasks that the new employee must learn. It is one of the best teaching methods because employees learn by seeing and doing, rather than just reading or hearing.



SHADOWING

It consists of a trainee accompanying a more experienced employee and observing them as they perform their regular duties. It exposes the employee to real-world scenarios. This can turn into a hassle for the experienced employee as some restaurants tend to use this training method on slow nights.



MENTORING

In this method a peer mentor is assigned to every new employee. The mentor is usually an expert in the job and trains every employee the same way every time. This type of training takes off some of the weight of the manager's shoulder.



SUPERVISION

This method consists of the trainee performing work tasks under close supervision. It allows the trainer to correct on the fly and observe the progress. It is a method usually employed before the trainees are deemed competent enough to handle tasks on their own.



ROLE-PLAYING

In role-playing employees perform their duties with the trainer playing the role of a customer. This method gives the trainee the chance to experience the pressure and potential behaviors he will encounter on the job. This technique helps build confidence and experience prior to having the trainee work on his own.



MYSTERY SHOPPER

This technique is mainly used for ongoing training and performance feedback. A mystery shopper comes to the restaurant and after they eat they fill in a checklist about their experience. Usually the checklist details everything from the cleanliness to the lighting and the music. The results are reported later and discussed with the staff.

SOURCES

<http://www.hilliers.com>
<http://www.restaurant-planet.com>
<http://www.forthmagazine.com>
<http://www.foodbusinessinsights.eu>



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Fine Dining Serving Training Manual

Brendan G. Carr



Fine Dining Serving Training Manual:

This book delves into Fine Dining Serving Training Manual. Fine Dining Serving Training Manual is an essential topic that must be grasped by everyone, ranging from students and scholars to the general public. This book will furnish comprehensive and in-depth insights into Fine Dining Serving Training Manual, encompassing both the fundamentals and more intricate discussions.

1. This book is structured into several chapters, namely:
 - Chapter 1: Introduction to Fine Dining Serving Training Manual
 - Chapter 2: Essential Elements of Fine Dining Serving Training Manual
 - Chapter 3: Fine Dining Serving Training Manual in Everyday Life
 - Chapter 4: Fine Dining Serving Training Manual in Specific Contexts
 - Chapter 5: Conclusion
 2. In chapter 1, the author will provide an overview of Fine Dining Serving Training Manual. This chapter will explore what Fine Dining Serving Training Manual is, why Fine Dining Serving Training Manual is vital, and how to effectively learn about Fine Dining Serving Training Manual.
 3. In chapter 2, the author will delve into the foundational concepts of Fine Dining Serving Training Manual. The second chapter will elucidate the essential principles that need to be understood to grasp Fine Dining Serving Training Manual in its entirety.
 4. In chapter 3, this book will examine the practical applications of Fine Dining Serving Training Manual in daily life. This chapter will showcase real-world examples of how Fine Dining Serving Training Manual can be effectively utilized in everyday scenarios.
 5. In chapter 4, the author will scrutinize the relevance of Fine Dining Serving Training Manual in specific contexts. This chapter will explore how Fine Dining Serving Training Manual is applied in specialized fields, such as education, business, and technology.
 6. In chapter 5, the author will draw a conclusion about Fine Dining Serving Training Manual. This chapter will summarize the key points that have been discussed throughout the book.
- The book is crafted in an easy-to-understand language and is complemented by engaging illustrations. This book is highly recommended for anyone seeking to gain a comprehensive understanding of Fine Dining Serving Training Manual.

<https://staging.conocer.cide.edu/files/scholarship/HomePages/Fort%20Tulerosa%20New%20Mexico%20Story.pdf>

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