

**MULTIPLE CHOICE**

1. The section of the medical history that helps uncover existing or potential health problems is called the:
  - a. database.
  - b. past history.
  - c. social history.
  - d. systems review.

**ANS: D**

The physician's review of systems can aid diagnosis of the patient's health problem.

**REF: p. 463**

**OBJ: 1. Describe the components of the patient's medical history and how to collect the history information.** **TOP: Patient Care: Conduct History and Chief Complaint**

**MSC: CAAHEP: V.P.11 | CAAHEP: V.A.1.b | ABHES: 8.b**

2. Which of the following factors is likely to have the most influence on the accuracy and completeness of the information obtained from the patient during the medical history?
  - a. The comfort of the chairs in the meeting area
  - b. The medical assistant's ability to take complete and detailed notes
  - c. The privacy of the area in which the interview takes place
  - d. The efficiency of the medical assistant in conducting the interview

**ANS: C**

Privacy allows patients the freedom to share the details of their health problems.

**REF: p. 462**

**OBJ: 1. Describe the components of the patient's medical history and how to collect the history information.** **TOP: Patient Care: Conduct History and Chief Complaint**

**MSC: CAAHEP: V.P.11 | CAAHEP: V.A.1.b | ABHES: 8.b**

3. While you are taking the medical history of a new patient, the patient mentions having occasional headaches that are quite painful. What is the best way for you to proceed with the interview?
  - a. Express concern and note this information in writing.
  - b. Ask the patient a direct question about the pain.
  - c. Reassure the patient that it is probably nothing serious.
  - d. Ask the patient open-ended questions about the headaches.

**ANS: D**

Open-ended questions allow the medical assistant to gather more details about the patient's chief complaint.

**REF: p. 467**

**OBJ: 2. Do the following related to understanding and communicating with patients: Discuss how to successfully understand and communicate with patients and display sensitivity to diverse populations; Demonstrate therapeutic communication feedback techniques to obtain information**

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