

FIRE OFFICER II STATE EXAM STUDY GUIDE 2022

In the Blake and Mouton Managerial Grid _____ sees a high level of concern for either people or results as too extreme and tries to moderate both in the workplace - Status Quo

What does the accommodating person demonstrate, according to the Blake and Mouton Managerial Grid? - Low concern for results, high concern for people

The USFA has adopted a national goal of a _____ reduction in fatalities over a 10 year period. - 50%

What is the name of the program developed by the NFFF to prevent LODD? - Everyone Goes Home

What is the term used for the process of setting standards and evaluating performance against those standards? - Performance Management

What is one of the areas of a structured probationary program monthly firefighting assessment? - Progress in learning the district

When fire fighters receive substandard evaluations, the municipality sometimes requires _____ take place over 120 days. - Work improvement plan

What is one typical characteristic of fire fighters that officers can use as a stimulant in positive discipline? - Competitiveness

What kind of evaluation error is it when fire fighters are evaluated based on the officers personal ideas instead of the classified job standards? - Frame of reference

What type of evaluation error occurs when the officer rates the employee based on race, gender, religion, age, or disability? - Bias

What agency launched a web-based system in 2005 to report near misses? - IAFC (International Association of Fire Chiefs)

_____ is an effective strategy a fire officer can use as positive discipline. - Empowerment

What does Peter Drucker say about questioning the value of any given organizational activity? - It is good to do so once a year

Fire Officer Promotional Exam Study Guides

Albert A Gayle



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Fire Officer Promotional Exam Study Guides Book Review: Unveiling the Magic of Language

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