

**MULTIPLE CHOICE**

1. The section of the medical history that helps uncover existing or potential health problems is called the:
  - a. database.
  - b. past history.
  - c. social history.
  - d. systems review.

**ANS: D**

The physician's review of systems can aid diagnosis of the patient's health problem.

**REF: p. 463**

**OBJ: 1. Describe the components of the patient's medical history and how to collect the history information.** **TOP: Patient Care: Conduct History and Chief Complaint**

**MSC: CAAHEP: V.P.11 | CAAHEP: V.A.1.b | ABHES: 8.b**

2. Which of the following factors is likely to have the most influence on the accuracy and completeness of the information obtained from the patient during the medical history?
  - a. The comfort of the chairs in the meeting area
  - b. The medical assistant's ability to take complete and detailed notes
  - c. The privacy of the area in which the interview takes place
  - d. The efficiency of the medical assistant in conducting the interview

**ANS: C**

Privacy allows patients the freedom to share the details of their health problems.

**REF: p. 462**

**OBJ: 1. Describe the components of the patient's medical history and how to collect the history information.** **TOP: Patient Care: Conduct History and Chief Complaint**

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3. While you are taking the medical history of a new patient, the patient mentions having occasional headaches that are quite painful. What is the best way for you to proceed with the interview?
  - a. Express concern and note this information in writing.
  - b. Ask the patient a direct question about the pain.
  - c. Reassure the patient that it is probably nothing serious.
  - d. Ask the patient open-ended questions about the headaches.

**ANS: D**

Open-ended questions allow the medical assistant to gather more details about the patient's chief complaint.

**REF: p. 467**

**OBJ: 2. Do the following related to understanding and communicating with patients: Discuss how to successfully understand and communicate with patients and display sensitivity to diverse populations; Demonstrate therapeutic communication feedback techniques to obtain information**

# Kinns Chapter 19 Study Guide

**Tammy B. Morton**



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## **Table of Contents Kinns Chapter 19 Study Guide**

1. Understanding the eBook Kinns Chapter 19 Study Guide
  - The Rise of Digital Reading Kinns Chapter 19 Study Guide
  - Advantages of eBooks Over Traditional Books
2. Identifying Kinns Chapter 19 Study Guide
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Kinns Chapter 19 Study Guide
  - User-Friendly Interface
4. Exploring eBook Recommendations from Kinns Chapter 19 Study Guide
  - Personalized Recommendations
  - Kinns Chapter 19 Study Guide User Reviews and Ratings
  - Kinns Chapter 19 Study Guide and Bestseller Lists
5. Accessing Kinns Chapter 19 Study Guide Free and Paid eBooks

- Kinns Chapter 19 Study Guide Public Domain eBooks
- Kinns Chapter 19 Study Guide eBook Subscription Services
- Kinns Chapter 19 Study Guide Budget-Friendly Options
- 6. Navigating Kinns Chapter 19 Study Guide eBook Formats
  - ePub, PDF, MOBI, and More
  - Kinns Chapter 19 Study Guide Compatibility with Devices
  - Kinns Chapter 19 Study Guide Enhanced eBook Features
- 7. Enhancing Your Reading Experience
  - Adjustable Fonts and Text Sizes of Kinns Chapter 19 Study Guide
  - Highlighting and Note-Taking Kinns Chapter 19 Study Guide
  - Interactive Elements Kinns Chapter 19 Study Guide
- 8. Staying Engaged with Kinns Chapter 19 Study Guide
  - Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers Kinns Chapter 19 Study Guide
- 9. Balancing eBooks and Physical Books Kinns Chapter 19 Study Guide
  - Benefits of a Digital Library
  - Creating a Diverse Reading Collection Kinns Chapter 19 Study Guide
- 10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
- 11. Cultivating a Reading Routine Kinns Chapter 19 Study Guide
  - Setting Reading Goals Kinns Chapter 19 Study Guide
  - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Kinns Chapter 19 Study Guide
  - Fact-Checking eBook Content of Kinns Chapter 19 Study Guide
  - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
  - Utilizing eBooks for Skill Development

- Exploring Educational eBooks

#### 14. Embracing eBook Trends

- Integration of Multimedia Elements
- Interactive and Gamified eBooks

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