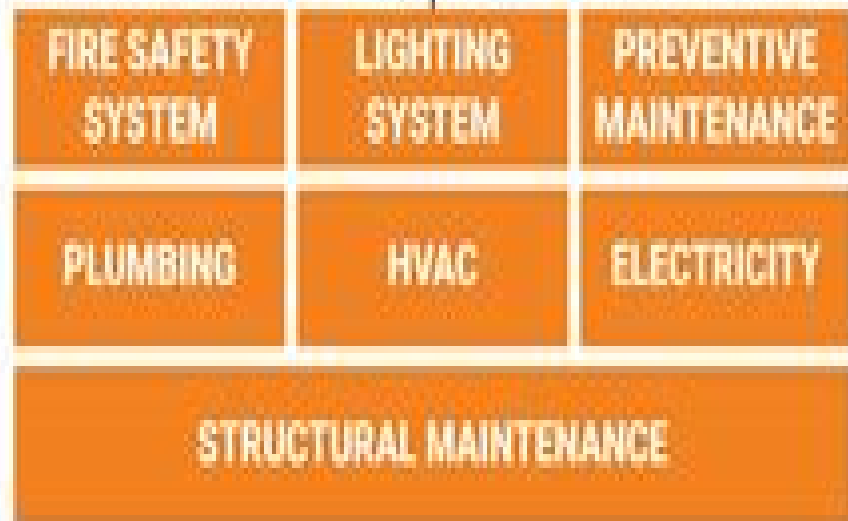


FACILITY MANAGEMENT



Facilities Management Helpdesk Operations Guide

Fred Beisse



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