

Empathy Phrases for Customer Service Reps

- ☐ "I hear you."
- ☐ "Thanks for that suggestion."
- ☐ "I'm sorry to hear that."
- ☐ "Wow — you've overcome a ton of adversity."
- ☐ "I appreciate that feedback."
- ☐ "I understand how 'x' is preventing you from accomplishing 'y.'"
- ☐ "I completely agree with you."
- ☐ "We can work through this together."
- ☐ "That sounds extremely challenging."
- ☐ "I hear you, and I want you to be successful."
- ☐ Say nothing — just listen.
- ☐ "Let's turn this around for you."
- ☐ "I can see why you'd want that feature."
- ☐ "I would feel the same if I were in your shoes."

Good Customer Service Phrases

Nancy Schuman, Burton Jay Nadler



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In a global inundated with monitors and the cacophony of quick conversation, the profound energy and mental resonance of verbal artistry often fade in to obscurity, eclipsed by the constant onslaught of sound and distractions. Yet, located within the musical pages of **Good Customer Service Phrases**, a interesting perform of fictional beauty that pulses with organic feelings, lies an wonderful journey waiting to be embarked upon. Published by a virtuoso wordsmith, that interesting opus guides readers on a psychological odyssey, gently revealing the latent possible and profound impact stuck within the complicated web of language. Within the heart-wrenching expanse of this evocative analysis, we shall embark upon an introspective exploration of the book is key subjects, dissect their fascinating publishing model, and immerse ourselves in the indelible effect it leaves upon the depths of readers souls.

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