

# Employee Reference Guide

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This guide is to help employees quickly reference internal processes. For more informations feel free to reach out to your store manager, Philip Naygard at [phil@buymore.com](mailto:phil@buymore.com) or call 428-853-3577.

## Clocking In and Clocking Out

**1**



Choose your name from the screen's left side to open your employee time clock options.

**2**



To **clock in**: Tap the Clock In button and type in your PIN. To **clock out**: Tap the Clock Out button and type in your PIN.

## Start of the Day



**1** OPEN DRAWER  
**2**  
**3**  
**4**

**1** Login to the system and select the **Additional Options** button in the lower left.

**2** Select **Open Drawer** to add the till into the system.

**3** You can enter in the amount via **cash denominations** or total **drawer amount**.

**4** Once the drawer has been counted and inserted, click **Done**.

## Ringling Out a Transaction

**1**



From the **Register Screen**, select a service/ product from the **Sales Items** on the right side.

**2**



Select **Charge** to be directed to the payment screen.

**3**



Choose the **proper tender** and complete the transaction.

## Returning a Transaction



**1**

From the **Register Screen**, select any ticket from the **List of Order Tickets**.



**2**

Next, select **More Options** in the upper right corner of the dialog box.

**3**

Select **Make Refund** to create a new ticket, the quantity of the items will be a negative number.

**4a**



If the item will be placed back into the store inventory, select the item to open the **Item Functions** window. Select **Return to Stock** in the drop down and tap **Done** to close the window.

**4b**



If the item will **NOT** be placed back into the inventory, ensure that **RMA** is selected and tap **Done** to close the window.



**5**

For refund completion, select the **Refund** button at the bottom of the ticket and select the **tender** to use.

# Management Guide Service Design

**VM Jensen**



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