

Learning Objective: 2.1
 Difficulty: Easy
 AACSB: Analytic skills
 Bloom's Taxonomy: Knowledge

45. At MagmaTech Solutions, the workers under one manager are expected to follow specific timings for their shifts, while the workers under another manager are given the liberty of flexible timings. Which of the following characteristics of a bureaucracy has the company neglected?
- A. Clear division of labor
 - B. Clear hierarchy of authority
 - C. Unity of direction
 - D. Career based growth
 - E. Impersonality

Answer: E
 Page: 37
 Learning Objective: 2.1
 Difficulty: Hard
 AACSB: Reflective thinking skills
 Bloom's Taxonomy: Application

46. Which of the following is an advantage of bureaucracy?
- A. Relatively less paperwork
 - B. Flexibility in the face of shifting client needs
 - C. Reliability and stringency of discipline
 - D. Employee enthusiasm
 - E. Speed in handling problems

Answer: C
 Page: 37
 Learning Objective: 2.1
 Difficulty: Moderate
 AACSB: Analytic skills
 Bloom's Taxonomy: Comprehension

47. Which of the following is a disadvantage of bureaucracy?
- A. Preferential treatment of some employees
 - B. Unclear division of labor
 - C. Excessive paperwork
 - D. Unclear hierarchy of authority
 - E. Absence of written guidelines

Answer: C
 Page: 38
 Learning Objective: 2.1
 Difficulty: Moderate
 AACSB: Analytic skills
 Bloom's Taxonomy: Comprehension

48. The _____ approaches assume that people are social and self-actualizing, enjoying social relationships, responding to group pressures, and searching for personal fulfillment.
- A. classical
 - B. scientific management
 - C. contingency thinking
 - D. behavioral
 - E. modern

Answer: D

Management Schermerhorn 12th Edition Test

Huangqi Zhang



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