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Modèle de Manuel qualité

RESUME

Vous rêvez d'un manuel qualité simple et efficace qui soit également original et vendeur ? C'est possible sous réserve de bien comprendre ce qu'attend la norme ISO 9001 au sujet de ce document.

Le manuel qualité est un document clé qui décrit de manière synthétique l'organisation de l'entreprise. La norme ISO 9001 le rend obligatoire et précise qu'il doit contenir :

- Le domaine d'application du système de management de la qualité et les éventuelles exclusions justifiées ;
- La description des processus et de leurs interactions ;
- Les procédures applicables ou la références à celles-ci.

Beaucoup d'entreprises disposent encore d'un manuel qualité de plusieurs dizaines de pages, très lourd et difficile à lire et surtout comprendre, conséquence du manque de compréhension de la finalité d'une démarche qualité en général et de ce document en particulier.

Or, il faut garder en tête que le manuel qualité est avant tout un document de communication en interne mais aussi en externe auprès des clients et autres parties intéressées.

Le modèle de manuel qualité présenté ici est à la fois **simple** et **efficace** tout en restant conforme à la norme ISO 9001.

A ce jour, plus de 50 entreprises, tous secteurs confondus, disposent d'un manuel qualité reposant sur ce modèle qui permet de présenter de manière synthétique l'organisation de l'entreprise. Dans la majorité des cas, ce manuel a fait l'objet de retours positifs et points forts lors des audits de certification des entreprises.



La Qualiteacute En Reacuteponses

F Rizvi



La Qualiteacute En Reacuteponses:

La Qualiteacute En Reacuteponses Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has been apparent than ever. Its capability to stir emotions, provoke thought, and instigate transformation is truly remarkable. This extraordinary book, aptly titled "**La Qualiteacute En Reacuteponses**," compiled by a very acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we shall delve into the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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