CPI Certification Test Questions and Answer solutions (Verified Answers)

4 Behavior Levels

Anxiety

2.Defensive

Acting Out Person

4. Tension Reduction

Staff Attitude and Approach to Anxiety

✓ Be Supportive

an emphatic non-judgemental attempt to alleviate anxiety

Staff Attitude and Approach to Defensive

directive-attempt to control the situation and begin to set limits

Staff Attitude and Approach Acting Out Person

non-violent physical crisis intervention

Staff Attitudes for Tension Reduction

therapeutic rapport decrease in energy regaining of rationality

Integrated Experience

we can set the tone for whether or not the behavior escalates or de-escalates

Non-verbal-proxemics (personal space)

 area surrounding your body considered an extension of self. 1 1/2 to 3 feet (typically) culture, height, gender, age, status, appearance, and familiarity.

kinesics (body language)

 non-verbal message transmitted by motion and body posture. Factors: eye contact, facial expressions send a very strong message gestures, how we stand (stance) hands

3 reasons for using the CPI supportive stance

Kohler Certification Test Answers

Shasha Hu

Kohler Certification Test Answers:

The Enigmatic Realm of Kohler Certification Test Answers: Unleashing the Language is Inner Magic

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