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Task 1a: Quality Customer Service

Quality Customer Service Practices

From Customers

- Identification of the needs of customers
- Pushing Customers for providing feedbacks and comments
- Forming direct contact using Social Media Platform
- Requesting customers to make account on website or application
- Asking them politely on reviews of their experience on services

From Employees

- Focusing on the betterment of the employees
- Developing rewards and recognition programs for the employees
- Employee feedback forms should be encouraged
- Anonymizing the employees
- Team meeting with the employees
- Briefing the employees of the organizational goals and settings

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Logical Operations LLC



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Manage Quality Customer Service ,2016 **Manage Quality Customer Service** Regency Publishing, 2000 [Manage Quality Customer Service](#) ,2003 **Manage**

Quality Customer Service Regency Publishing,2005-10-01 *Crisp Assessment* Logical Operations LLC,2000-09-29 The techniques and tools covered in this book will help you understand the basic needs of customers outline four reasons why quality service is important teach you how to handle complaints and difficult customers and help you anticipate your customer s needs Bsbflm507a Strive Training Australia Pty, Limited,2003 Manage Quality Customer Service ,2004
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