



General Motors Customer Service

Duane E. Sharp

A red circular graphic with a gradient, appearing as a partial circle or a stylized arrow pointing to the right, located to the right of the name Duane E. Sharp.

General Motors Customer Service:

Consumer's Resource Handbook, 1998 Consumer's Resource Handbook, 1992 Diane Publishing Company, 1993-12 Includes corporate consumer contacts better business bureaus trade association state county selected federal agencies military commissary media programs occupational legal help consumer credit counseling services consumer groups much more Especially helpful for consumer complaints or problems Consumer's Resource Handbook United States. Office of Consumer Affairs. Consumer Information Division, 1982 Abstract A tabulation is presented of organizations contacts addresses and telephone numbers of private state and federal resources to assist the general public in obtaining information and assistance to solve problems when direct attempts to the local dealer have failed Federal offices and trade associations are arranged by topic e g aging environmental labeling product safety and quality federal agencies and regional offices federal information centers handicapped services state offices better business bureaus and corporate consumer contacts also are included wz *H.R. 3425--Community Choice in Real Estate Act* United States. Congress. House. Committee on Financial Services. Subcommittee on Financial Institutions and Consumer Credit, 2002 *New York Court of Appeals. Records and Briefs*. New York (State)., The Ultimate Online Customer Service Guide Marsha Collier, 2010-12-15 Make your online customers happy and create new ones with this winning guide Social media gives you an unparalleled vehicle for connecting and engaging with an unlimited number of customers Yet this vehicle is different than other more impersonal forms With social media reps become part of their customers lives They follow back They handle complaints immediately They wish customers happy birthday They grow their brands by involving themselves in communities The Ultimate Online Customer Service Guide gives you the keys to authentic and engaged service to customers through social media Using a blend of case studies a primer on classic online customer service and instructions on how to execute quality customer service this book enables you to access the opportunities that social media presents as a means of serving customers Authentically use social media to connect with customers to boost your bottom line Attract new customers through your online presence Achieve higher GMS Gross Merchandise Sales with quality customer service Social media gives you a new and growing realm to distinguish your business Create a productive presence in this interactive space with The Ultimate Online Customer Service Guide Customer Relationship Management Systems Handbook Duane E. Sharp, 2002-07-19 This handbook provides a detailed description and analysis of the concepts processes and technologies used in the development and implementation of an effective customer relationship CRM strategy It takes readers through the evolution of CRM from its early beginning to today s sophisticated data warehouse based systems Illustrations enhance the textual presentation Case studies provide insight and lessons to be learned and describe the benefits of successful CRM implementations The chapter on privacy issues covers the processes companies use to ensure the privacy of their customer data the last chapter explores the benefits of a well conceived CRM strategy **If Aristotle Ran General Motors** Tom Morris, 2013-12-24 Discover the

secrets to building great morale and productivity in your organization drawing on the timeless wisdom of classical philosophy In *If Aristotle Ran General Motors* Tom Morris who taught philosophy at Notre Dame for fifteen years shares the knowledge he garnered from a lifetime of studying history s wisest thinkers and shows how to apply their ideas in today s business environment Morris finds inspiration in the teachings of a wide array of thinkers from many different traditions and eras including Aristotle Confucius Seneca Saint Augustine Ralph Waldo Emerson and Abraham Lincoln By looking at the inside workings of various businesses from GE to Tom s of Maine Morris demonstrates why any company that is serious about attaining true excellence must adhere to four timeless virtues first identified by Aristotle Truth Beauty Goodness and Unity He argues that the most successful companies encourage a corporate culture that ensures all interactions are infused with dignity and humanity The book provides clearly stated strategies for how everyone can make these qualities the foundation for their everyday business and personal lives *If Aristotle Ran General Motors* presents a compelling case for a new ethics in business and for a workplace where openness and integrity are the rule It offers an optimistic vision for the future of leadership and a plan for reinvigorating the soul back into our professional lives *Automotive Repair Industry: Appendix (Pages 1819 to 3006)* United States. Congress. Senate. Committee on the Judiciary. Subcommittee on Antitrust and Monopoly,1969 **Automotive Repair Industry** United States. Congress. Senate. Committee on the Judiciary. Subcommittee on Antitrust and Monopoly,1970

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