Sample Complaint Letter

DATE

YOUR FULL NAME & TITLE ADDRESS POST CODE TEL NUMBER HOME/WORK E-MAIL ADDRESS

NHS NO.)
HOSPITAL NUMBER: D.) if known
PATIENT'S DATE OF BIRTH)

Head of Patient Relations South Tees Hospitals NHS Foundation Trust The James Cook University Hospital Marton Road MIDDLESBROUGH TS4 3BW

Dear Sir/Madam

Re: PATIENT'S NAME, DATE OF BIRTH, ADDRESS (if not yourself)

I am writing to you to complain about the treatment received at

(insert) HOSPITAL & WARD/ DEPARTMENT WHERE INCIDENT HAPPENED

- Please see enclosed leaflet for the hospitals covered by South Tees Hospitals NHS Trust.
- If you are complaining about a particular member of staff, also include their name and position if known.

(insert) DETAILS OF WHAT HAPPENED, WHEN IT HAPPENED

- Include names and positions of people involved, if relevant.
- If the events are very detailed, list the main points in date order in this letter.
- Enclose further background information on separate sheets, if required.
- Do not leave out relevant information or any part of your complaint).

(insert) DETAILS OF WHY YOU ARE NOT SATISFIED.

- If you wish to complain about a number of matters, list the most important ones first.
- Try to be clear and concise in the points you make.

How To Write A Complaint Letter To Employer

Patrick Vollmar

How To Write A Complaint Letter To Employer:

Consumer's Resource Handbook U.S. Office of Consumer Affairs, 1988 Consumer's Resource Handbook ,1997 Α Suggested Teacher's Guide to the Consumer's Resource Handbook ,1987 101 Sample Write-Ups for **Documenting Employee Performance Problems** Paul Falcone, 2010-03-24 Whether you re addressing an initial infraction or handling termination worthy transgressions you need to be 100 percent confident that every employee encounter is clear fair and most importantly legal Thankfully HR expert Paul Falcone has provided this wide ranging resource that explains in detail the disciplinary process and provides ready to use documents that eliminate stress and second guessing about what to do and say Revised to reflect the latest developments in employment law the third edition of 101 Sample Write Ups for Documenting Employee Performance Problems includes expertly crafted easily customizable write ups that address sexual harassment absenteeism insubordination drug or alcohol abuse substandard work email and phone misuse teamwork issues managerial misconduct confidentiality breaches social media abuse and more With each sample document also including a performance improvement plan outcomes and consequences and a section of employee rebuttal it s easy to see why over 100 000 copies have already been sold making life for managers and HR personnel significantly easier when it comes to addressing employee performance issues A Complaint Is a Gift Janelle Barlow, Claus Møller, 2008-08-18 A customer complaint is the most valuable source of feedback you can receive to improve your business This new and improved second edition guides you through responding to complaints taking advantage of when complaints become personal and how you too can complain constructively and effectively The first edition of A Complaint Is a Gift introduced the revolutionary notion that customer complaints are not annoyances to be dodged denied or buried but are instead valuable pieces of feedback in fact they re your best bargain in market research Customer complaints can give businesses a wake up call when they re not achieving their fundamental purpose meeting customer needs Complaints provide a feedback mechanism that can help organizations rapidly and inexpensively strengthen products service style and market focus Most importantly complaints create a moment of truth when a customer who is deciding whether to return can be made even more loyal Using numerous real life examples authors Janelle Barlow and Claus M ller show precisely how to handle complaints in a way that brings benefit to your organization and satisfaction to your customers even when you have to say no The second edition features two brand new chapters on receiving and responding to complaints online a new section on how to deal with and take advantage of complaints that are directed at your personally and turning the tables a section on how you can complain constructively and effectively And throughout the text has been heavily revised with a wealth of new examples tools and strategies Α Guide to Forensic Accounting Investigation Thomas W. Golden, Steven L. Skalak, Mona M. Clayton, Jessica S. Pill,2006-05-05 Today s demanding marketplace expects auditors to take responsibility for fraud detection and this expectation is buoyed by such legislation as the Sarbanes Oxley Act and the Auditing Standard SAS99 which requires

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