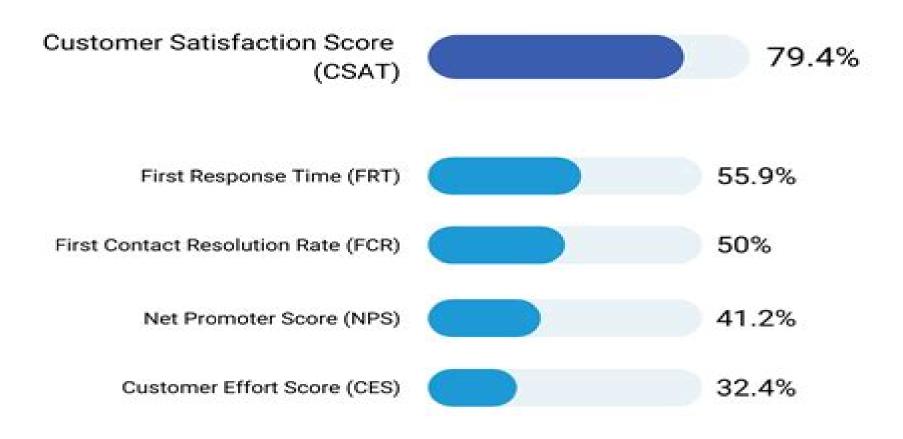
# Which customer metrics do you monitor?





# **Measurable Goals For Customer Service**

**N Noddings** 

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