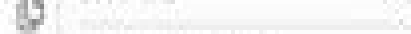




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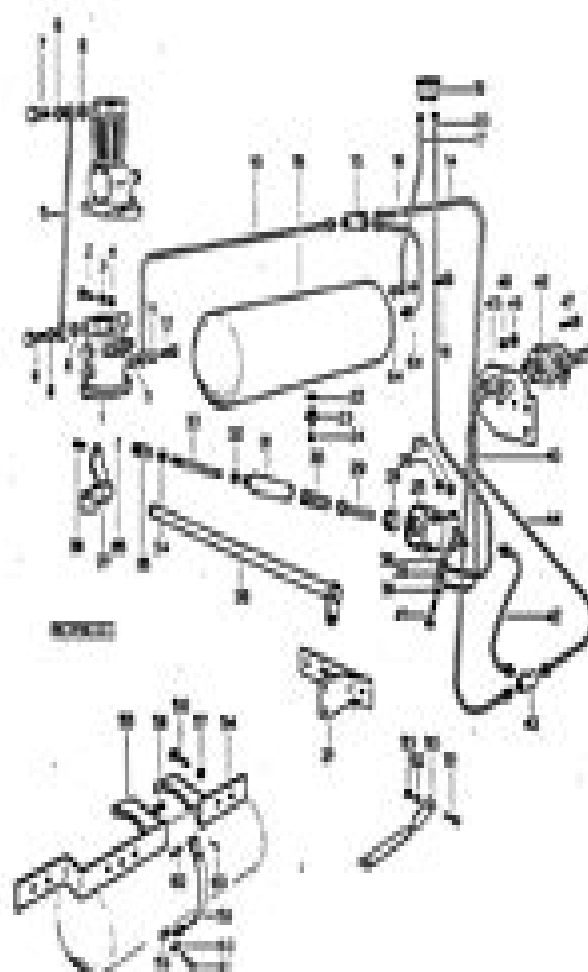
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that services play in the economy and its future services dominate the advanced economies of the world and virtually all  
companies view services as critical to retaining their customers