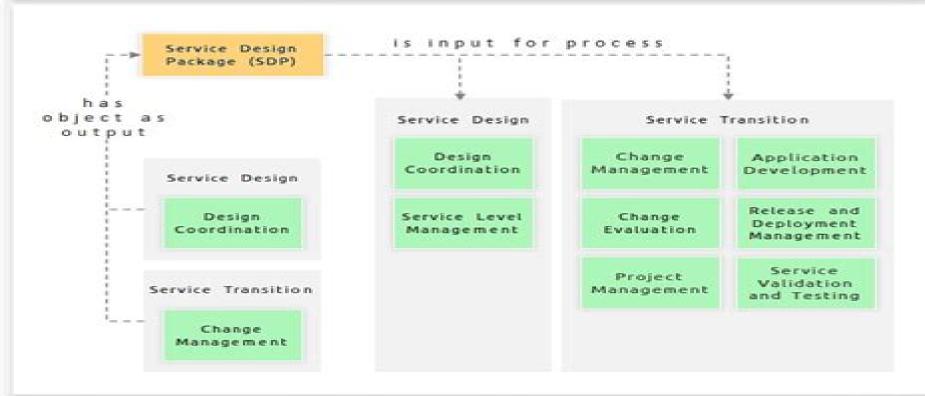
Template: Service Design Package (SDP)



- The Service Design Package (SDP) builds upon the Service Level Requirements.
- It further specifies the requirements from the viewpoint of the client and defines how these are actually fulfilled from a technical and organizational point of view...
- It is assumed that a bundle of supporting services is combined in order to deliver a business service for the client.





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Ian Pickup

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