



# A PRACTICAL GUIDE TO POST-OCCUPANCY EVALUATION AND RESEARCHING BUILDING USER EXPERIENCE

NIGEL OSELAND



# Guide To Post Occupancy Evaluation

**Rugayah Hashim, Abu Bakar Abdul  
Majeed**



## **Guide To Post Occupancy Evaluation:**

British Council for Offices Guide to Post-occupancy Evaluation Nigel Oseland, British Council for Offices, 2007 A *Practical Guide to Post-Occupancy Evaluation and Researching Building User Experience* Nigel Oseland, 2023-09-11 A Practical Guide to Post Occupancy Evaluation offers high level pragmatic guidance and case study examples on how to conduct a Post Occupancy Evaluation POE to determine whether a workplace project is successful and uncover the lessons learned for future projects For designers POEs provide essential predesign feedback informing the design brief to determine occupant requirements and help focus expenditure For those in charge of a building or buildings POE offers proactive building management and can also be used as part of the change management programme in larger projects informing the occupants of progress The practical guidance offered in this book will help the workplace industry understand if a design meets the requirements of an occupier and measure the success of and value offered by a workplace project This book will be of interest to professionals in the workplace industry responsible for delivering and evaluating capital projects as well as those studying interior design architecture surveying facilities management and building services engineering **Guide to Post-occupancy Evaluation** Melvyn Barlex, Post-Occupancy Evaluation (Routledge Revivals) Wolfgang F. E. Preiser, Edward White, Harvey Rabinowitz, 2015-07-24 Post occupancy evaluation focusing on building s occupants and their needs provides insight into the consequences of past design decisions and forms a sound basis for creating better buildings in the future This book first published in 1988 includes a review of the evolution of the field a conceptual frame work for POE and pragmatic information on planning conducting and reporting POEs Post Occupancy Evaluation categorizes the approaches to building evaluation by describing the three levels of POE effort indicative investigative and diagnostic each differing in terms of time resources and personnel needed In its scope Post Occupancy Evaluation is both comprehensive and specific professionals in the design and planning disciplines will find it an invaluable resource for understanding the theory behind POE s and the procedures needed to put the theory into practice *Proceedings of the Colloquium on Administrative Science and Technology* Rugayah Hashim, Abu Bakar Abdul Majeed, 2014-10-19 This book of proceedings collects fifty one papers presented at the inaugural Colloquium of Administrative Science and Technology CoAST 2013 event held at Kuching Sarawak Malaysia It has been reviewed by 750 experts world wide and covers three main areas Administrative Science and Technology Management and Arts and Humanities The papers in this volume reflect the importance of the social sciences in academia and in the nations social economic growth the multi disciplinary and trans disciplinary nature of academia that transcends the broad areas of the social sciences the increasing trend towards fundamental studies in the social sciences management and the arts and the humanities which have been characterized under the overarching theme of administrative science and technology the growing demand for research outcomes affecting the public and private sectors service processes The other overlapping niche areas affecting the civil service scope will ensure more interest in and readability of the findings

showcased in this proceedings book the popular and contemporary measurement techniques and methodologies employed within the scopes of the social sciences and humanities the noticeably changing trends in administrative science and technology which will greatly impact the governments of the world allowing the development of a better understanding of governmental processes and their impact on key performance and e service deliveries The reporting on technology based services will improve the public sector s agility a knowledge sharing agenda for other developing and less developed nations to emulate some of the major generic developments that have taken place in these thematic areas of CoAST 2013

Building Performance Evaluation Wolfgang F.E. Preiser,Andrea E. Hardy,Ulrich Schramm,2017-08-30 The main aim of this book is to present an intriguing retrospective of Building Performance Evaluation BPE as it evolved from Post Occupancy Evaluation POE over the past 25 years On one hand this is done by updating original authors chapter content of Building Evaluation the first edition published in 1989 That in turn is augmented by an orientation toward current and future practice on the other including new authors who are engaged in ongoing cutting edge projects Therefore individual methodology oriented chapters covering the fundamental principles of POE and BPE go along with major thematic chapters topics of which like sustainability or integration of new technologies are addressed in a diversity of case studies from around the globe Research methodologies and framework of POEs continue to evolve POEs are one step on the larger scale of BPE in understanding how buildings function after they are occupied This resource helps a rchitects building owners and facility managers understand the implications and reactions to the facilities that they designed built and or commissioned By considering the whole process from conception to future uses of the building there can be a more holistic approach to the planning programming design construction occupancy and future adaptability of the structure This book is dedicated to first editor Wolfgang F E Preiser who passed away during the process of editing and reviewing chapters of this volume

**Post-occupancy Evaluation of a Special Care Unit Using Dementia-specific Design Criteria** Susan J. Torgrude,1994 A Handbook of Sustainable Building Design and Engineering Dejan Mumovic,Mat Santamouris,2013-06-17 The combined challenges of health comfort climate change and energy security cross the boundaries of traditional building disciplines This authoritative collection focusing mostly on energy and ventilation provides the current and next generation of building engineering professionals with what they need to work closely with many disciplines to meet these challenges A Handbook of Sustainable Building Engineering covers how to design engineer and monitor a building in a manner that minimises the emissions of greenhouse gases how to adapt the environment fabric and services of existing and new buildings to climate change how to improve the environment in and around buildings to provide better health comfort security and productivity and provides crucial expertise on monitoring the performance of buildings once they are occupied The authors explain the principles behind built environment engineering and offer practical guidance through international case studies Handbook of Environmental Psychology Robert B. Bechtel,Arza

Churchman,2003-01-17 An international team of leading scholars explores the latest theories research and applications critical to environmental psychology Featuring the latest research and concepts in the field straight from the world s leading scholars and practitioners Handbook of Environmental Psychology provides a balanced and comprehensive overview of this rapidly growing field Bringing together contributions from an international team of top researchers representing a myriad of disciplines this groundbreaking resource provides you with a pluralistic approach to the field as an interdisciplinary effort with links to other disciplines Addressing a variety of issues and practice settings Handbook of Environmental Psychology is divided into five organized and accessible parts to provide a thorough overview of the theories research and applications at the forefront of environmental psychology today Part I deals with sharpening theories Part II links the subject to other disciplines Part III focuses on methods Part IV highlights applications and Part V examines the future of the field Defining the ongoing revolution in thinking about how the environment and psychology interact Handbook of Environmental Psychology is must reading for anyone coping directly with the attitudes beliefs and behaviors that are destroying our environment and putting our lives in jeopardy Topics include Healthy design Restorative environments Links to urban planning Contaminated environments Women s issues Environments for aging Climate weather and crime The history and future of disaster research Children s environments Personal space in a digital age Community planning

*30th International Conference on Organization and Technology of Maintenance (OTO 2021)* Hrvoje Glavaš,Marijana Hadzima-Nyarko,Mirko Karakašić,Naida Ademović,Samir Avdaković,2021-12-07 This book promotes an interdisciplinary approach to maintenance through the presentation of practical and theoretical research in the field of electrical civil and mechanical engineering The goal is to raise the level of maintenance knowledge taking into account the continuous advancement of engineering and technology in all spheres of economy infrastructure and public services This book contains papers presented at the 30th International Conference on Organization and Technology of Maintenance OTO 2021 and the conference was held on Josip Juraj Strossmayer University of Osijek Faculty of Electrical Engineering Computer Science and Information Technology Osijek on 10 11 December 2021 The book brings 36 original papers written by authors from ten countries that underwent a blind review process by the international review board members The conference covers the topics as organization and management of maintenance maintenance technologies quality management in system maintenance information systems in maintenance product lifecycle management design for maintainability material and structure properties reliability of technical systems and environmental safety diagnosis and prognosis of failures and operational malfunctions design optimization for maintenance maintenance in technical systems analysis of efficiency and cost effectiveness of maintenance influence of maintenance on the environment and employee safety maintenance legislation and education for maintenance The papers presented in the book reflect the current state of approach to maintenance as an interdisciplinary field The OTO conference proved itself as an ideal opportunity for communication between scientists and experts in maintenance practice

with the aim to raise the level of expertise and introduce new methods and maintenance procedures into everyday practice

RIBA Climate Guide Mina Hasman, 2023-04-21 Climate change is a threat to humankind which requires immediate action The built environment has a vital role to play in responding to the climate emergency There is a pressing need for architects to acquire the requisite skills and knowledge to design buildings that deliver sustainable outcomes meeting the RIBA 2030 Climate Challenge and mandatory competence in climate literacy Equipping you with the key information that built environment professionals require to halt climate change and mitigate its impacts in your day to day work this book is organised around six overarching topics 1 Human Factors 2 Circular Economy 3 Energy and Carbon 4 Water 5 Ecology and Biodiversity 6 Connectivity and Transport Featuring images and original illustrations each themed section will guide you through fundamental elements and competencies for creating a sustainable design and delivery framework that can be implemented by you in your practice Contextualising the climate emergency within the built environment landscape the guide maps out the essential background knowledge around climate science international agreements legislations commitments and roadmaps A collection of short building and urban scale case studies present key takeaways illustrating real life applications of design strategies and industry wide tools as well as standards that are deployed in climate conscious built environments all around the world

Human Factors in Green Building Zhonghua Gou, 2019-01-23 This book is a printed edition of the Special Issue Human Factors in Green Building that was published in Buildings The Care and Keeping of Cultural Facilities Angela Person-Harm, Judie Cooper, 2014-03-25 Museum facility management is a vital part of running a museum but can involve special challenges that even knowledgeable facility managers have not encountered before The target audience for this book is both museum administrators who need to learn more about facility management and facility managers who are stepping into the museum environment for the first time This book fills a gap in museum administration literature by providing best practices guidance that can be used to increase efficiency save money and improve the guest experience Special attention is paid to Strategic planning for cultural facilities Special event preparations Implementing sustainability initiatives Predictive and reliability centered maintenance RCM Environmental controls for collections conservation and Training for maintenance and operations personnel **Building Maintenance** Brian J.B.

Wood, 2009-09-28 Maintaining a building is expensive it costs many times more to run a building over its lifetime than to build it yet maintenance is often not accorded the priority it warrants A poorly maintained building will be a drain on resources and will impair building use whereas a well maintained building will function smoothly and represent an appreciating asset to its owners Building Maintenance is a core text on the technical aspects of maintenance for undergraduate degree students on built environment courses particularly building surveying and facilities management It addresses the who what where when how and why of maintenance activities and shows that maintenance should be considered seriously at the design stage Extensive case studies illustrate what can go wrong how to put matters right and

how to get it right first time next time A professional approach is required to building maintenance By encouraging maintenance managers to stand back and take a strategic view of building maintenance alongside their day to day tasks this book will help practitioners and students to achieve that Exploring Informal Learning Space in the University Graham Walton, Graham Matthews, 2017-09-01 Growing student numbers increased student expectations new approaches to learning and fast paced technological advances all contribute to the need for universities to take a more strategic approach to their buildings including formal and informal learning spaces Exploring Informal Learning Space in the University addresses the issue of informal learning space from the perspectives of a comprehensive range of stakeholders including students academics facilities managers university managers IT managers architects interior designers and librarians With contributions from a range of experts practitioners and academics around the world this book uses a combination of case studies and theoretical discussion to explore the rationale and theory of informal learning space alongside the practicalities of its planning development and utilization The volume is at once ambitious and pragmatic combining innovative thinking with a firm awareness of practicalities including the varied constraints faced by universities and the need to work in tandem with broader strategies Advocating broad collaboration at both planning and delivery stage the result is essential reading for anyone involved in the delivery of learning space provision from architects and designers to university managers and strategists It will also be of particular interest to academics researchers and postgraduate students engaged in the study of library information science or higher education policy and strategy Post-occupancy Evaluation Dunskey Consulting, 2015 Sustainable Construction Processes Steve Goodhew, 2016-04-13 This book explores the concepts and practicalities that lead to sustainable construction It breaks new ground by providing the reader with the underlying principles of how to build sustainably and then assesses many of the tools required for the task From energy to materials and from procurement to operation all aspects play their part in turning a theoretically sustainable building project into a reality There are many guidelines for the designer on how to maximise the sustainability of buildings but this resource text supplements these by focusing on the construction and operational aspects of sustainable buildings as well as some of the more fundamental design related considerations Offers an excellent text for those learning to construct design and operate sustainable buildings Covers the drivers for sustainable construction definitions historical impacts climate change and global regional and individual responses enables the construction professional to achieve optimum solutions both in design process and the aftercare of buildings evaluates the effectiveness of different renewable technologies and provides guidance on the practicalities of their use Alerts the reader to future trends in this field **MEP Bidding and Project Management: A Comprehensive Guide to Mechanical, Electrical, and Plumbing Success** Charles Nehme, The process of MEP Mechanical Electrical and Plumbing bidding is a crucial aspect of the construction industry encompassing the detailed and competitive procedure through which contractors propose their costs and plans for executing MEP systems in a construction

project This phase is integral to ensuring that projects are completed efficiently within budget and to the required standards MEP systems form the backbone of modern building infrastructure encompassing essential services such as heating ventilation air conditioning HVAC electrical power and lighting water supply and drainage fire protection and sometimes building automation systems Given their complexity and importance the bidding process for MEP contracts requires meticulous planning precise estimation and strategic negotiation Key Components of MEP Bidding Project Understanding A thorough comprehension of the project scope including reviewing architectural drawings specifications and other relevant documents is essential This helps in identifying the specific requirements and constraints of the MEP systems Pre Bid Meetings These meetings often held by the project owners or general contractors provide an opportunity for potential bidders to seek clarifications ask questions and understand the project s nuances Attendance and active participation in these meetings are crucial for accurate bidding Site Visits Conducting site visits allows bidders to assess the existing conditions understand logistical challenges and gather information that might not be apparent from the drawings and specifications alone Estimating Costs Accurate cost estimation is a cornerstone of the MEP bidding process This involves calculating material costs labor costs equipment costs and factoring in contingencies and overheads Advanced software tools and historical data are often used to enhance precision Value Engineering This involves analyzing the project to identify cost saving opportunities without compromising on quality or performance Value engineering can give bidders a competitive edge by proposing more efficient solutions Bid Submission Preparing and submitting the bid package involves compiling all the required documents including cost estimates schedules compliance certificates and any other specified forms Adhering to the submission guidelines and deadlines is critical Negotiations and Clarifications Post submission there may be rounds of negotiations and requests for clarifications Bidders must be prepared to justify their estimates and possibly refine their proposals based on feedback Awarding the Contract Finally the project owner reviews all bids and awards the contract to the most suitable bidder which is not always the lowest bidder but the one offering the best value for money considering all factors Challenges and Best Practices The MEP bidding process is fraught with challenges including tight deadlines fluctuating material prices and the need for high accuracy Best practices such as maintaining detailed records continuous learning and leveraging technology can mitigate these challenges Additionally fostering strong relationships with suppliers and subcontractors can lead to more accurate and competitive bids In conclusion the MEP bidding process is a complex but vital component of the construction industry requiring a blend of technical knowledge strategic thinking and meticulous planning By understanding and mastering this process contractors can enhance their competitiveness and contribute to the successful delivery of construction projects

101 Rules of Thumb for Sustainable Buildings and Cities Huw

Heywood,2019-07-25 People across the world are becoming more aware of the need for the buildings and cities they live and work in to be sustainable but the issue of how to be sustainable can seem a confusing and complex one These rules of thumb



provide universal guidelines for the sustainable design of both buildings and the urban realm It s a global primer and textbook for anyone interested in understanding sustainability in the built environment an ideal starting point for students as well as an aide memoir for more experienced readers and practitioners interested in this field ,

## Whispering the Techniques of Language: An Emotional Quest through **Guide To Post Occupancy Evaluation**

In a digitally-driven world wherever screens reign great and instant communication drowns out the subtleties of language, the profound techniques and mental subtleties concealed within phrases frequently go unheard. However, set within the pages of **Guide To Post Occupancy Evaluation** a fascinating fictional prize pulsating with fresh emotions, lies a fantastic journey waiting to be undertaken. Published by a skilled wordsmith, this charming opus attracts readers on an introspective journey, delicately unraveling the veiled truths and profound influence resonating within the fabric of each word. Within the emotional depths of this touching evaluation, we shall embark upon a honest exploration of the book is primary themes, dissect its charming writing design, and succumb to the effective resonance it evokes serious within the recesses of readers hearts.

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