

Chapter 2: The Health Care Environment

Chapter 2: The Health Care Environment

MULTIPLE CHOICE

1. Which of the following individuals observed that noise, food, rest, light, fresh air, and cleanliness were instrumental in health and illness patterns?

- | | |
|-------------------------|------------------------|
| a. W. Edwards Deming | c. Isabel Hampton Robb |
| b. Florence Nightingale | d. Dorothea Dix |

ANS: B

Florence Nightingale was the first to observe that noise, food, rest, light, fresh air, and cleanliness were instrumental in health and illness patterns. W. Edwards Deming is known for his contribution to continuous performance improvement, and Isabel Hampton Robb was the first president of the ANA and a pioneer in nursing education. Dorothea Dix is best known for her patient advocacy, particularly in the areas of improved conditions for jails and mental asylums.

PTS: 1 DIF: Knowledge REF: HISTORY OF HEALTH CARE

2. A nursing instructor asks a student what discoveries are attributable to Florence Nightingale. The instructor determines that further teaching is needed if the student responds:

- | |
|--|
| a. the need to monitor health care practitioners. |
| b. the importance of structuring hospitals around care. |
| c. the importance of collecting and using data for quality assessment. |
| d. the importance of being informed regarding the activities of government policymakers. |

ANS: B

Nightingale is credited with a variety of discoveries related to health care such as the importance of structuring hospitals around *nursing* care (not merely care), the need to monitor/be informed regarding health care practitioners and government policymakers, and the importance of collecting and using data for quality assessment.

PTS: 1 DIF: Application

REF: STRUCTURING HOSPITALS AROUND NURSING CARE

3. A new graduate wants to explore the three components of each health care system before applying for a position. The graduate would plan to explore which of the following?

- | | |
|---------------------------------------|------------------------------------|
| a. Strategy, outcome, and performance | c. Structure, process, and outcome |
|---------------------------------------|------------------------------------|

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LL Leslie



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