

Benefits of ITIL v3 Foundation

1

Enhanced
service delivery

2

Improved customer
satisfaction

3

Reduced cost

4

Business
alignment

5

Professional
development

6

Global
recognition

7

Framework for
continuous
improvement

Itil V3 2011 Foundation Study Guide

Judd E. Hollander



Itil V3 2011 Foundation Study Guide:

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electrical engineering for all engineers

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