



7 BRILLIANT CUSTOMER SERVICE TRAINING GAMES



1

**Customer Role
Play Game**



2

Dumb Charade



3

**Improv Game Where
You Only Say Yes**



4

Chinese Whisper



5

Icebreaker



6

**Put Yourself in the
Customer's Shoes
Exercise**



7

**Crisis
Communication
Exercise**

Fun Customer Service Games

Puja Mehta



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