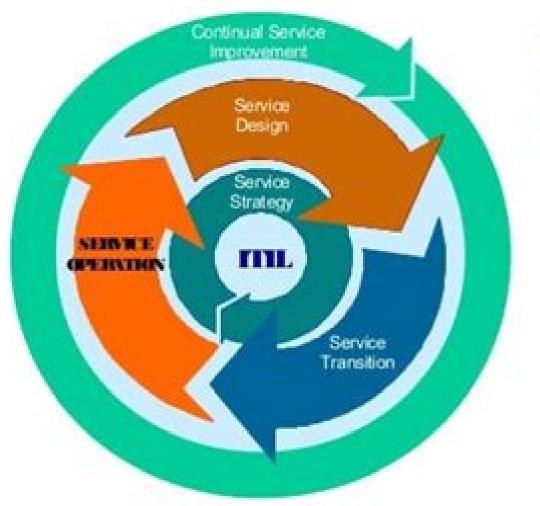
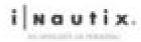
# ITIL V3 Core Framework - Service Operation



# Service Operation

Day to day delivery and control process activities for required stable IT services.





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Gerard Blokdijk, Ivanka Menken

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