

# How to Write an Office Procedures Manual

By [Christina Hamlett](#) eHow Contributor  
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From time to time, workers may need to refresh their memories on how to perform certain tasks. Likewise, new employees to an organization will want to learn the ropes as quickly as possible without having to keep interrupting supervisors or co-workers with countless questions. An office procedures manual accomplishes both of these objectives while providing written protocols and expectations of performance that can be subsequently referenced in employee appraisals and documentation for disciplinary actions.

Difficulty: Moderate

## Instructions

### 1. 1

Identify the purpose and scope of the office manual you want to develop. The content of office manuals generally falls into two categories: (1) how to interact with people and (2) how to perform specific tasks including the operation of equipment necessary to create, manage and deliver goods and services. Office manuals also often include organizational charts, resource directories and sample forms. The complexity of an office manual is based on who the target users will be. If, for example, the content relates to customer relations and how to process complaints, it wouldn't make sense to include chapters on how a forklift operates or how to handle hazardous materials.

### 2. 2

Decide on the format presentation that best fits your company's needs. While office manuals are typically thought of as guidelines printed on paper and placed in three-ring binders with subject divider tabs, technology has opened the door to more exciting --- as well as more economical --- methods of delivering information. Consider, for instance, whether an online procedures manual would make it easier and faster for employees to access information by entering keywords. An electronic format might also facilitate the process of updating and revising content as well as incorporating audio content and video demonstrations to enhance learning.

### 3. 3

Make a list of all the chapter topics you want your manual to address. If, for example, you decide to write guidelines on how to operate various pieces of office equipment, you would identify individual sections for [computers](#), fax machines, telephone systems, microfiche, photo-copy machines, recording systems, postage meters and collating devices. Decide whether you are going to write all of the content yourself or assign the first draft of each section to individuals who are well versed in the subject matter.

### 4. 4

# How To Write An Office Procedure Manual

**Arthur E. Morton**



## **How To Write An Office Procedure Manual:**

**Law Office Policy & Procedures Manual** Howard I. Hatoff, Robert C. Wert, 2006 This manual helps medium and large law firms increase productivity by providing a model manual for law office policies and procedures The book an updated and expanded version of the previous fourth edition is divided into seventeen sections covering such topics as law office organization management and administration support personnel office policies personnel policies and benefits office security and emergency procedures financial management file systems technology and communications systems The book contains numerous sample forms and documents as well as extensive bibliographies A CD containing the entire text of the manual is included allowing customization of the manual for particular user needs *Modern typewriting and manual of office procedure. [With] Teacher's handbook and key* Arthur E. Morton, 1903 *Church Administration* Robert H. Welch, 2005 Church Administration by Robert Welch will assist pastors and church administrators in becoming effective and efficient leaders managers and administrators **Hospitality Reception and Front Office (Procedures and Systems)** Negi Jagmohan, 2013 Section I Concepts Procedure Skills Techniques Section II Conversation Skills Some English French German And Hindi Communicational skills *Dental Office Administration* Geraldine S Irlbacher, Guy S. Girtel, 2020-03-18 Dental Office Administration is a comprehensive resource that details the responsibilities of the dental office professional providing practical communication techniques and tips for problem solving It also provides the necessary clinical background information every dental office professional needs for a successful practice Hands on activities within the text require students to practice common tasks such as dental charting writing a memo or conducting a mock telephone call with another student A free bonus DVD ROM for Windows includes practice management software called DENTRIXG4 practice management to give students real world experience managing patient data and filing electronic claims A companion Website includes the full text and a quiz bank **Fundamentals of Sleep Technology** Teofilo L. Lee-Chiong, Cynthia Mattice, Rita Brooks, 2019-03-19 Endorsed by the American Association of Sleep Technologists AAST and widely used as the go to text in the field Fundamentals of Sleep Technology 3rd Edition provides comprehensive up to date coverage of polysomnography and other technologies in the evaluation and management of sleep disorders in adults and children This edition has been extensively updated and expanded to reflect current practice the latest technology and the broader roles and responsibilities of the sleep technologist Content is enhanced with new illustrations tables and treatment algorithms This textbook written by and for sleep technologists is the ideal resource for those practicing in the field of sleep medicine or preparing for licensing exams in sleep technology **Medical Assistant Exam Prep** Kaplan Nursing, 2022-04-05 If you are preparing to take the CMA RMA or other nationally recognized credentialing exam you know that your credentials are becoming increasingly important to employers This book is designed to help you prepare for the exams Test takers who are familiar with basic overviews tend to be more confident Taking diagnostic and practice tests can help release test anxiety and help you score

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