Taco Bell Manager Training questions with correct answers

What does BLAST stand for? CORRECT ANSWER Believe

Listen

Apologize

Satisfy:

Thank

When do you use BLAST CORRECT ANSWER For Customers Issues, Give a drink cup because it takes time to fill while remaking the issue, if already have a drink, Give Cinnamon Twist, NO NACHOS because then it takes time to make the nacho cheese.

What does CHAMPs stand for? CORRECT ANSWER Cleanliness, Hospitality, Accuracy, Maintenance, Product Quality, and Speed With Service.

what's the most important attribute of CHAMPs? CORRECT ANSWER Accuracy- Get what they ordered

How much does a taco weigh? CORRECT ANSWER 2.9 Ounces

what goes on a taco? CORRECT ANSWER 1.5 ounces of beef, 2 finger pinch of lettuce- 1/2 ounce, 1 finger pinch of cheese- 1/4 ounce

what's our best selling product? CORRECT ANSWER Crunchy Taco

If a taco doesn't weigh 2.9oz, How do you fix it? CORRECT ANSWER Throw Away and remake, DO NOT ADD TO IT

What Are our speed service goals? CORRECT ANSWER 75 seconds

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Yi-Tong Ma

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