



**Department of Business Administration
Final Term Examination, Summer 2021**

Course Title: HUMAN RESOURCE MANAGEMENT	Marks: 80
Course Code: HRM 101	Duration of Exam Paper: 120 mins
Degree Program:	Semester:

Student's Name:	Roll No.
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General Instructions

- Write your name and roll number first.
- Respond to the question on the answer book provided to you
- Discussion is not allowed
- If anyone is caught cheating, his/her exam will be cancelled

SECTION A: MULTIPLE CHOICE QUESTIONS

Attempt all MCQs. Each question is worth 1 mark.-----60

1. A scientific approach to study and then solving organizational issues experienced by an organization is called
 - a. action research
 - b. applied research
 - c. pure research
 - d. None of the above
2. Which of the following methods is adopted when there is a high uncertainty in the external environment?
 - a. Contingency approach
 - b. System design approach
 - c. Data-driven approach
 - d. None of the above
3. Performance management is viewed as a process carried out as a(n)
 - a. once-a-year task
 - b. twice-a-year activity
 - c. ongoing process or cycle
 - d. None of the above
4. Performance evaluation can be defined as a process of evaluating
 - a. past performance
 - b. present performance
 - c. future performance
 - d. past and present performance
5. The term performance rating system stands for
 - a. a grade or score concerning the overall performance
 - b. the information about the extent to which the work objectives were met
 - c. the past objectives of the organization
 - d. the achievements for a period of one year

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