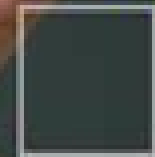


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1. The book is structured into several chapters, namely:
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 - Chapter 2: Essential Elements of Good And Great Customer Service
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 - Chapter 4: Good And Great Customer Service in Specific Contexts
 - Chapter 5: Conclusion
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 4. In chapter 3, this book will examine the practical applications of Good And Great Customer Service in daily life. The third chapter will showcase real-world examples of how Good And Great Customer Service can be effectively utilized in everyday scenarios.
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