Lync° 2013 Introduction

Signing to

- Fill in the SIGN-IN ADDRESS, then PASSWORD if required. To auto-populate the password. (Click) SAVE MY PASSWORD.
- To set your Presence status during sign in, change W. Anderson
- 3. ICRAS SIGN IN.

Signing Out

[Click] the Presence drop down arrow below your name, then select SIGN OUT or, to sign out and exit Lync, select EXIT.

Show/Hide the Menu Bar

(Click) the drop-down arrow O . then SHOW MENU BAR.

Using Presence Status

The Presence status indicates a person's availability. Presence status appears below your name and as part of your photo.



Their presence is also indicated in the Windows Notification Area, and on some typic phones by the color of the notification iron: $|G| \cdot |G| \cdot |G| \cdot |G|$

Status Indicators

- IM AVAILABLE: Online and can be contacted.
- SUSY: Please do not interrupt.
- IN A CALL: Please do not interrupt while on a phone call.
- IN A CONFERENCE CALL: Please do not interrupt while in a conference convenzation.
- IN A MEETING: Please do not interrupt while in a meeting.
- DO NOT DISTURB: Refuses conveniation requests, except from Workgroup contacts.
- PRESENTING: Refuses all conversation requests.
- BE RIGHT BACK: Temporarily away, but will return soon.
- OFF WORK Not at work and not available for contact.
- OUT OF OFFICE: indicated by asterial, set automatically by the Outlook calendar status.
- SMACTIVE: Away from weekstation.
- APPEAR ARRAY: Away from workstation.
- OFFLINE: Not signed in.

PRESENCE UNICOUNTY: Presence status is not known.

Contacts see different amounts of Presence information dependent on your privacy relationship. See Controlling Presence Privacy.

Status is updated automatically as follows:

- According to your Microsoft Outlook Calendar and when using Outlook's Automatic Replies.
- AXAILABLE when active on your workstation unless manually set to BUSY, DO NOT DESTURB, BE RIGHT BACK, OFF WORK or APPEAR AWAY.
- INACTIVE when you haven't used your workstation for 5 minutes.
- Alltik/Y when you haven't used your workstation for 10 minutes, your screensaver engages, or you look your workstation.
- PRESENTING when you share your screen or duplicate your display for projection.

To change how your status is automatically determined:

- B. SCHALL O
- 2. IClick! STATUS then change the settings. IClick! OK.

Changing Status Manually

- [Click] the Presence drop-down arrow below your name, then select a status.
- [Riight Click] the Lync loon in the Windows Notification area, select MY STATUS • then select a status.
- Using Wilndows 7 or 8. [Hover] your mouse pointer over the tyne loon on the Windows Teakbar, then [Clark] a status.

Using Location Status

I pric automatically updates your location when signing in from different retworks and displays this information to your contacts in part of your Presence status.

- Te-ceste a location so that your contacts know where you are, [Click! SET YOUR LOCATION below your Presence status, type your location, then period "Drifter".
- To reset your location list, [Click] then select REMOVE ALL CUSTOM LOCATIONS.
- To hide your location status, [Click] * then uncheck SHOW OTHERS MY LOCATION.

Adding a Note to Your Status

- To display a note as part of your Presence status, (Click) WMAT'S HAPPINING TODAY above your name, type your note, then press «Enter».
- To update or clear your status note, (Click) then select the tant, type your new note or press. «Delete», then press «Entert».

Viewing Other Users' Notes

If a contact in your list has a status note, the note will be included with their Presence status and will be displayed below their name.

Adding Contacts

To search and add a contact:

- In the FIND SOMEONE... box, type a name, email address, distribution group, alias, or phone number.
 - To close the search results and return to your contact list, (Click) × ...
- [Hover] over a contact's picture, [Click] then select ADD TO FAVORTES or ADD TO CONTACTS UST, then desired list.

Or, on a typic phone:

- 1. Select CALL LOGS, then press OK.
- Select a recent call, press -: MENU:>, select ADD TO CONTACTS then OK.
- Select one of the CONTACT GROUPS, then ADD.

Deleting Contacts

Select a contact, then press - Delete>, then (Click) YES. Or, [Right Click] a contact then select REMOVE FROM CONTACTS LIST. (Click) YES.

Emailing a Contact

[Right Click] a contact, then select SEND AN EMAIL. MESSAGE. Compose and send the email as usual.

Using the Favorites Group

By default, the contacts you communicate with most are shown in the FAVORTES group at the top of your contact fist. You can also manually add contacts to this list. To add a contact to the FAVORTES group, (Right Olick) the person, choose ADO TO FAVORTES. To remove a contact, (Right Click) the person, then select REMOVE FROM FAVORTES.

Viewing Contact Cards

Contact cards provide quick access for connecting with your contacts and can display information about your contacts depending on your privacy relationship.

- To view a contact card for one of your contacts, [House] over the contact's status icon then [Click] (B) Or, [Right Click] the contact, then choose SH CONTACT CARD.
- To keep a contact card visible [Click] =
- To move, (Draig) the card to a new position.

Monitoring a Contact's Status

To receive an alert whenever a contact's Presence statuschanges to AVAILABLE, (Right Clock) a person from your constacts, then select TAG FOR STATUS CHANGE ALERTS. An alert box will display in the Windows Notification Area when the tagged contact becomes available. (Click) the alert to begin a convertation.

To stop receiving alerts, (Right Click) the contact, then desirect TAG FOR STATUS CHANGE ALERTS.

Controlling Presence Privacy

When you add a contact, their default Presence Privacy relationship is Colleagues.

To change the privacy relationship assigned to one of your contacts, [Right Clink] the contact and select OHANGE PRIVACY RELATIONSHIP, then select a privacy relationship.

- FRENDS AND FAMILY see all published contact information except meeting details.
- WORKCROUP contacts use all published contact inflammation except home and other phone numbers. Contact can interrupt DO NOT DISTURB status.
- COLLEAGUES see all published contact information except home, other and mobile phone numbers and meeting details.
- EXTERNAL CONTACTS see only name, title, e-mail address, company and picture.
- BLOCKED CONTACTS see only name and e-mail address.
 The contact cannot make contact with you via Lync.

Keyboard Shortcuts Global Open main Lync window

Open main Lync window

Accept invitation

Decline invitation

Main Window

Go to Contacts list taib
Go to Pensistent Chat taib
Go to Convensation list taib
Go to Phone taib
Open File menu
Open Tools memu
Alt F
Open Help menu
Alt H

Conversation window

Close conversation window
Save As box for received file
Alt-5
Show/Hide IM area
Show/Hide participant list
Ctrl-R
Change to compact view
Ctrl Shift-P

Call controls

End call Alt-Q Put call on hold Ctrl-Shift-H

IM (Conversation window)

Change to gaillery view.

Save IM conversation F12
Open a received file Alt-P
Docline a sent file Alt-D

Conversation or meeting stage View conversation meeting

in full screen F5
Take back control
when screen sharing Ctr

Speecher
Stop sharing Alt-T or
Ctd-Shift-S
Show/Hide sharing stage
Chd-Shift-Y
Change to speaker view Ctd-Shift-I

Chill Alb.

CMS-Shift-II

Microsoft Lync Quick Reference Guide

Alex Lewis, Tom Pacyk, Randy Wintle

Microsoft Lync Quick Reference Guide:

Microsoft Lync 2013 Introduction Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Laminated Card) Beezix, 2013-07-08 Laminated guick reference card showing step by step instructions and shortcuts for how to use Microsoft Lync 2013 This guide is suitable as a training handout or simply an easy to use reference guide for any type of user The following topics are included Signing In Out Show Hide the Menu Bar Using Presence Status Status Indicators Changing Status Manually Using Location Status Adding a Note to Your Status Viewing Other User's Notes Adding Contacts Deleting Contacts Emailing a Contact Using the Favorites Group Viewing Contact Cards Monitoring a Contact's Status Controlling Presence Privacy Creating and Using Groups Starting a Conversation Sending an Instant Message Inviting Additional Participants to Your Conversation Sending a File Receiving a File Working with Multiple Conversations Conversation Window On Top Sharing Your Desktop or a Program Sharing PowerPoint Whiteboard or Polls Scheduling an Online Meeting Joining an Online Meeting Using Meet Now Ending an Online Meeting Viewing Presence Information in Outlook Responding to an Email with an Instant Message Responding to an Email with a Call Also includes a list of keyboard shortcuts Lync 2010 Introduction Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Laminated Card) Beezix, Inc Staff,2011-07-01 Laminated guick reference card showing step by step instructions and shortcuts for how to use Microsoft Lync 2010 This guide is suitable as a training handout or simply an easy to use reference guide for any type of user The following topics are included Signing In Out Using Presence Status Status Indicators Changing Status Manually Using Location Status Adding Contacts Deleting Contacts Using the Frequent Contacts Group Viewing Contact Cards Monitoring a Contact's Status Adding a Note to Your Status Updating or Clearing a Status Note Viewing Other Users Notes Creating and Using Groups Starting a Conversation Sending an Instant Message Marking Conversation as High Importance Changing Conversation Subject Hiding the Instant Message Area Show Hide the Conversation Window Menu Bar Inviting Additional Participants to Your Conversation Sending a File Receiving a File Changing Where your Received Files are Saved E Mailing a Contact Scheduling a Meeting Sharing Your Desktop or a Program Sharing PowerPoint Whiteboard or Polls Switching Between Shared Content Controlling Presence Privacy Viewing Presence Information in Outlook Responding to an E mail with an Instant Message Responding to an Email with a Call Also includes a list of keyboard shortcuts **Microsoft Lync** 2010 Telecommunications and Conferencing Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Lam Beezix, Inc Staff, 2011-08-01 Laminated quick reference card showing step by step instructions and shortcuts for how to use Telecommunications and Conferencing features of Microsoft Lync 2010 This guide is suitable as a training handout or simply an easy to use reference guide for any type of user The following topics are included Integrated Voice Features Beginning a Voice Call Beginning a Video Call Handling an Incoming Call Returning a Missed Call Sending DTMF Tones e g Press 1 for English Transferring a Call Placing a Call on Hold Redialing Leaving a Voice Mail Without

Ringing Recipient Ending a Call Adding or Changing Your Phone Numbers Setting a Primary Audio Device Setting a Secondary Ringer Setting Ringtones and Sounds Voice Mail Listening to Voice Mail Deleting Voice Mail Retrieving Deleted Messages Managing Calls Adding a Team Call Group or Delegates Forwarding a Call Using Simultaneous Ring Changing How Unanswered Calls are Handled Time and Location Conference Calling Scheduling an Online Meeting Joining an Online Meeting Using Meet Now Adding Attendees to in Progress Meetings Ending an Online Meeting Also includes a list of voice mail commands This guide is one of two titles available for Lync 2010 Lync 2010 Introduction Lync 2010 Telecommunications Lync Server Cookbook Fabrizio Volpe, Alessio Giombini, Lasse Nordvik Wedø, António Vargas, 2015-01-27 If you work with Lync on a daily basis or if you have to use a specific feature of Lync for a project this is the book for you For solutions architects technical consultants and administrators if you have a Lync deployment and you want to upgrade integrate secure or extend it to the cloud you can get valuable information from the recipes in this book Collaboration Ouick Reference Akhil Behl, 2014 CCIE Collaboration Ouick Reference provides you with detailed information highlighting the key topics on the latest CCIE Collaboration v1 0 exam This fact filled Quick Reference allows you to get all important information at a glance helping you to focus your study on areas of weakness and to enhance memory retention of important concepts With this book as your guide you will review and reinforce your knowledge of and experience with collaboration solutions integration and operation configuration and troubleshooting in complex networks You will also review the challenges of video mobility and presence as the foundation for workplace collaboration solutions Topics covered include Cisco collaboration infrastructure telephony standards and protocols Cisco Unified Communications Manager CUCM Cisco IOS UC applications and features Quality of Service and Security in Cisco collaboration solutions Cisco Unity Connection Cisco Unified Contact Center Express and Cisco Unified IM and Presence This book provides a comprehensive final review for candidates taking the CCIE Collaboration v1 0 exam It steps through exam objectives one by one providing concise and accurate review for all topics Using this book exam candidates will be able to easily and effectively review test objectives without having to wade through numerous books and documents for relevant content for final review Microsoft Lync Server 2010 Unleashed Alex Lewis, Andrew Abbate, Tom Pacyk, 2011-03-30 This is the industry s most comprehensive realistic and useful guide to Microsoft Lync Server 2010 It brings together in the trenches guidance for all facets of planning integration deployment and administration from expert consultants who ve spent years implementing Microsoft Unified Communications solutions The authors first introduce Microsoft Lync Server 2010 and show how it represents a powerful leap beyond earlier unified communications platforms They systematically cover every form of communication Lync Server can manage including IP voice instant messaging audio video conferencing web conferencing and more You ll find expert guidance on planning infrastructure managing day to day operations enforcing security troubleshooting problems and many other crucial topics Drawing on their extensive experience the authors combine theory step by step configuration instructions and best practices from real enterprise environments They identify common mistakes and present proven solutions and workarounds Simply put this book tells you what works and shows you how to make it work Plan and manage server roles including Front End Edge Monitoring Archiving and Director roles Understand Lync Server integration with Active Directory DNS certificates and SQL Server Manage Lync Server through the Lync Server management shell and Microsoft Systems Center Operations Manager Migrate smoothly from OCS 2007 2007 R2 or Live Communications Server Utilize Lync Server s new enterprise voice and audio conferencing features Use Lync Server with your PBX as a PBX replacement or in your call center Integrate presence into SharePoint pages or Exchange Outlook web applications Build custom solutions with the new Unified Communications Managed API Deploy new Lync Server client software including Mac mobile and browser Silverlight clients Integrate headsets handsets webcams and conference room phones Use the new virtualization policy to simplify deployment Office 365 Walkthrough Companion Guide Steven Mann,2011-07-25 This guide was created to visually step you through Office 365 using the Professionals and Small Businesses edition of the service The purpose is to show you exactly what to do and how to do it Following the book from cover to cover will provide you the proper sequence of steps to perform in order to setup and configure Office 365 as well as quickly ramp up on the features and functionality available

Microsoft Lync Server 2013 Unleashed Alex Lewis, Tom Pacyk, Randy Wintle, 2013 The most comprehensive realistic and useful guide to Microsoft Lync Server 2013 today s leading Unified Communications system Four expert Lync consultants and implementers bring together in the trenches guidance for all facets of planning integration deployment and administration The authors introduce Microsoft Lync Server 2013 outline what it can do and review the key improvements Microsoft has made in this version They cover every form of communication Lync Server can manage including IP voice instant messaging audio video conferencing web conferencing and more You ll find expert guidance on planning infrastructure managing day to day operations server roles multi platform clients security troubleshooting and much more Microsoft Lync Server 2013 Unleashed contains a new section on Office 365 and Lync Online a chapter covering coexistence between on premise and Office 365 Lync deployments and another introducing Lync online configuration and administration Throughout the authors combine theory step by step configuration instructions and best practices from real enterprise environments They identify common mistakes and present proven solutions and workarounds Simply put they tell you what works and show how it s done Detailed information on how to Plan for any type of deployment from simple to highly complex including virtualized environments Walk step by step through installation and understand important new changes in the installation process Overcome obstacles to successful migration from older versions of Lync or Microsoft Office Communications Server Manage server roles including Front End Edge Monitoring Archiving and Director roles Efficiently administer Lync Server 2013 through the Lync Server Management Shell Leverage Lync Server 2013 s significantly improved capabilities as a PBX replacement and videoconferencing solution Integrate Lync with third party video platforms

voice video gateways and cloud services Evaluate the option of providing Lync services through Microsoft Office 365 hosting Make the most of Lync Server 2013 s dramatically upgraded web mobile and desktop clients *MOS Study Guide for Microsoft Office 365* John Pierce, 2012-06-15 Demonstrate your expertise with Microsoft Office 365 by earning a MOS certification This Study Guide is designed to help you prepare for MOS Exam 77 891 Microsoft Office 365 and features Full objective by objective review Easy to follow procedures and hands on tasks Exam discount offer from Certiport Use the in depth exam prep practice and review to help advance your proficiency with Office 365 and earn the credential that proves it

SharePoint 2010 For Dummies Vanessa L. Williams, 2012-06-13 Here's the bestselling guide on SharePoint 2010 updated to cover Office 365 SharePoint Portal Server is an essential part of the enterprise infrastructure for many businesses. The Office 365 version includes significantly enhanced cloud capabilities. This second edition of the bestselling guide to SharePoint covers getting a SharePoint site up and running branded populated with content and more. It explains ongoing site management and offers plenty of advice for administrators who want to leverage SharePoint and Office 365 in various ways. Many businesses today rely on SharePoint Portal Server to aggregate SharePoint sites information and applications into a single portal. This updated edition covers the enhanced cloud capacities of Office 365 and Microsoft SharePoint Online. Shows how to use SharePoint to leverage data centers and collaborate with both internal and external customers including partners and clients Covers getting a site up and running populating it with content branding it and managing the site long term Administrators and small business website managers will find SharePoint 2010 For Dummies 2nd Edition gives them

the information they need to make the most of this technology Exam Ref 70-342 Advanced Solutions of Microsoft Exchange Server 2013 (MCSE) Brian Reid, Steve Goodman, 2015-01-22 Prepare for Microsoft Exam 70 342 and demonstrate your real world mastery of advanced Microsoft Exchange Server 2013 solution design configuration implementation management and support Designed for experienced IT professionals ready to advance Exam Ref focuses on critical thinking and decision making acumen needed for success at the MCSE level Focus on the expertise measured by these objectives Configure manage and migrate Unified Messaging Design configure and manage site resiliency Design configure and manage advanced security Configure and manage compliance archiving and discovery solutions Implement and manage coexistence hybrid scenarios migration and federation This Microsoft Exam Ref Organizes its coverage by exam objectives Features strategic what if scenarios to challenge you Provides exam preparation tips written by two Exchange Server MVPs Assumes you have at least three years of experience managing Exchange Servers and have responsibilities for an enterprise Exchange messaging environment About the Exam Exam 70 342 is one of two exams focused on Microsoft Exchange Server 2013 skills and knowledge for moving to the cloud increasing user productivity and flexibility reducing data loss and improving data security About Microsoft Certification Passing this exam earns you credit toward a Microsoft Certified Solutions Expert MCSE certification that proves your ability to build innovative solutions across multiple technologies both on premises and in the cloud Exam 70 341 and Exam 70 342 are required for MCSE Messaging Solutions Expert certification See full details at microsoft com learning Microsoft Outlook 2013 Guide (Speedy Study Guides) Speedy Publishing, 2014-06-18 Outlook 2013 is an upscale version of the former Outlook The particular functions are now separated by tabs The file tab has all the information that is needed to make changes such as save open print options etc The home tab is where the simple transactions take place such as new mail reply delete etc Send Receive tab is all about sending and synching files and folders Folder tab allows changes or formatting to folders View addresses how you would like to customize the view of your Outlook experience A chart would be beneficial to compare the old version to the new perhaps showing the ease of the transition People that prefer the older versions would appreciate knowing where to find the function in the new format if a chart could point this out easily for them The transition would be much easier InfoWorld ,1984-10-22 InfoWorld is targeted to Senior IT professionals Content is segmented into Channels and Topic Centers Exam Ref 70-331 Core Solutions of Microsoft SharePoint Server InfoWorld also celebrates people companies and projects 2013 (MCSE) Troy Lanphier, 2013-06-15 Prepare for Exam 70 331 and help demonstrate your real world mastery of Microsoft SharePoint Server 2013 core solutions Designed for experienced IT professionals ready to advance their status Exam Ref focuses on the critical thinking and decision making acumen needed for success at the MCSE level Focus on the expertise measured by these objectives Design a SharePoint Topology Plan Security Install and Configure SharePoint Farms Create and Configure Web Applications and Site Collections Maintain a Core SharePoint Environment This Microsoft Exam Ref

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The Enigmatic Realm of Microsoft Lync Quick Reference Guide: Unleashing the Language is Inner Magic

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