

# FOOD AND BEVERAGE STANDARD OPERATING PROCEDURES

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[Geoffrey Chavangi Musera](#)

SENIOR CATERER at DEDAN KIMATHI UNIVERSITY OF TECHNOLOGY

The following enumerates the standard Food and Beverage operating procedures;

1. All customers will be acknowledged within 30 seconds of arrival with eye contact, a warm friendly smile and a verbal greeting. Where possible the customer will be acknowledged by name.
2. All customers will be escorted to their tables, satisfaction checked with the location and chairs pulled where applicable {ladies being given priority}
3. All guests will be offered the menu, specials of the day explained and missing items clarified.
4. Supervisor will maintain an active visible presence in the restaurant while ensuring consistency in product and service delivery.
5. All non routine incidents will be handled tactfully and escalated promptly to the supervisor or manager.
6. On departure, customers are thanked and wished a pleasant day or evening.
7. The table will always be clean, uniform and set to specifications.
8. All customers' queries will be answered knowledgeably and

# Juice Bar Procedure Manual

**William J. Wallace, Charles F. Phleger**



## **Juice Bar Procedure Manual:**

## Reviewing **Juice Bar Procedure Manual**: Unlocking the Spellbinding Force of Linguistics

In a fast-paced world fueled by information and interconnectivity, the spellbinding force of linguistics has acquired newfound prominence. Its capacity to evoke emotions, stimulate contemplation, and stimulate metamorphosis is truly astonishing. Within the pages of "**Juice Bar Procedure Manual**," an enthralling opus penned by a very acclaimed wordsmith, readers attempt an immersive expedition to unravel the intricate significance of language and its indelible imprint on our lives. Throughout this assessment, we shall delve to the book is central motifs, appraise its distinctive narrative style, and gauge its overarching influence on the minds of its readers.

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