

8 CONSUMER RIGHTS

BASIC NEEDS



To be guaranteed of survival, adequate food, clothing, shelter, health care, education and sanitation

SAFETY



To be protected against the marketing of goods or the provision of services that are hazardous to health and life

INFORMATION



To be protected against fraudulent/dishonest or misleading advertising labelling/ promotion; To be provided the facts and information needed to make an informed choice

CHOOSE



To choose products at competitive prices with an assurance of satisfactory quality



REPRESENTATION

To express consumer interests in the making and execution of government policies

REDRESS



To be compensated for misrepresentation, shoddy goods, or unsatisfactory services

CONSUMER EDUCATION



To acquire the knowledge and skills necessary to be an informed consumer

HEALTHY ENVIRONMENT



To live and work in an environment which is neither threatening nor dangerous, and which permits a life of dignity and well-being

Module 8 Consumer Protection

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