



## Office of the Ohio Consumers' Counsel

State Residential Utility  
Consumer Advocate

## CONSUMERS' FACT SHEET

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# HOME ENERGY ASSISTANCE PROGRAM: HEAP GUIDELINES



The Home Energy Assistance Program (HEAP) is a federally-funded program managed by the Ohio Development Services Agency. It is designed to help income-qualified consumers pay for winter heating costs.

There are two different HEAP programs: HEAP and Emergency HEAP (E-HEAP). To use HEAP and E-HEAP your total household income must be at or below 175 percent of the federal poverty level.

### HEAP

This program helps pay a portion of consumers' winter heating bills. Consumers can use HEAP one time per winter heating season. The amount of aid received varies and is determined by the following criteria:

- Household income at or below 175 percent of federal poverty guidelines.
- Number of people in household.
- Cost of primary heating fuel or bulk fuel supplied.
- Amount of aid received from federal grants and
- Geographic region of the state.

### How to apply for HEAP

Applications can be submitted through May 31, 2015. Consumers should fill out the application completely and send it with a copy of their most recent energy bill, and proof of income for the past 12 months for all members of the household 18 years of age and over, to: HEAP, P.O. Box 1240, Columbus, Ohio 43216. Applications can be obtained from the following organizations:

- Community action agencies.
- County department of job and family services offices.
- Area agencies on aging, and
- Ohio Development Services Agency (HEAP office: 1-800-282-0889)

### HEAP Payments

HEAP-qualified consumers living in households served by state-regulated utilities will receive a one-time credit on their winter heating bill. Vouchers will be sent to those HEAP-qualified consumers who:

- Receive bulk fuel.
- Have a master metered account (one main meter that serves several accounts), or
- Are customers of a rural cooperative or municipal utility.

# Heap 2014 Guidelines

**WJ Hussar**



## **Heap 2014 Guidelines:**

## Unveiling the Magic of Words: A Review of "**Heap 2014 Guidelines**"

In a world defined by information and interconnectivity, the enchanting power of words has acquired unparalleled significance. Their capability to kindle emotions, provoke contemplation, and ignite transformative change is actually awe-inspiring. Enter the realm of "**Heap 2014 Guidelines**," a mesmerizing literary masterpiece penned by a distinguished author, guiding readers on a profound journey to unravel the secrets and potential hidden within every word. In this critique, we shall delve into the book's central themes, examine its distinctive writing style, and assess its profound effect on the souls of its readers.

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