COMMUNICATION SKILLS

Communication skills refer to the ability to effectively convey and exchange information, ideas, and feelings with others.

DEFINITION

Communication skills refer to both verbal and nonverbal communication, active listening, clarity of expression, and adaptability in different contexts. Strong communication skills enable individuals to build rapport, resolve conflicts, foster collaboration, and convey messages in a clear and persuasive manner.

EXAMPLES

- Active listening
- Verbal articulation
- Nonverbal communication
- Empathy
- Conflict resolution
- Written communication
- Presentation skills
- Negotiation

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Good S On Communication Skills

Guillaume Favre

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