

Examples of Maintenance KPIs



Enhance labor efficiency for scheduled maintenance activities by 20 percent in six months



Decrease unexpected downtime by 25 percent within the next twelve months



Achieve over 90 percent accuracy in inventory management within four months



Reduce work requests by 30 percent in the next six months



Reduce energy usage by 15 percent by the end of the year

Measuring The Performance Of Maintenance Department

Michael Hoelscher



Measuring The Performance Of Maintenance Department:

Asset Maintenance Management Alan Wilson, 2002 Edited by an expert in the maintenance field this wide ranging reference includes in depth contributions from leading professionals consultants university instructors and experts in specific maintenance techniques It provides companies with the methods strategies and practices that will help efficiently and effectively direct and shape their asset management operations

Handbook of Maintenance Management and Engineering Mohamed Ben-Daya, Salih O. Duffuaa, Abdul Raouf, Jezdimir Knezevic, Daoud Ait-Kadi, 2009-07-30 To be able to compete successfully both at national and international levels production systems and equipment must perform at levels not even thinkable a decade ago Requirements for increased product quality reduced throughput time and enhanced operating effectiveness within a rapidly changing customer demand environment continue to demand a high maintenance performance In some cases maintenance is required to increase operational effectiveness and revenues and customer satisfaction while reducing capital operating and support costs This may be the largest challenge facing production enterprises these days For this maintenance strategy is required to be aligned with the production logistics and also to keep updated with the current best practices Maintenance has become a multidisciplinary activity and one may come across situations in which maintenance is the responsibility of people whose training is not engineering This handbook aims to assist at different levels of understanding whether the manager is an engineer a production manager an experienced maintenance practitioner or a beginner Topics selected to be included in this handbook cover a wide range of issues in the area of maintenance management and engineering to cater for all those interested in maintenance whether practitioners or researchers This handbook is divided into 6 parts and contains 26 chapters covering a wide range of topics related to maintenance management and engineering

A Maintenance Management Framework for Municipal Buildings in Developing Economies Babatunde Fatai Ogunbayo, Clinton Aigbavboa, Wellington Thwala, 2023-02-03 The central aim of this book is to investigate and develop frameworks to aid effective maintenance management of municipal buildings in the education sector of developing economies Using the South African education sector as a case study this book provides readers with two major practical insights Firstly it focuses on the theoretical underpinnings of maintenance management research and introduces a maintenance management model through the development of a conceptual framework This framework aids in explaining the factors underpinning the maintenance of municipal buildings but can also be used in the assessment and management of other public buildings Secondly the book highlights and addresses theoretical gaps in existing studies essential for the maintenance management of buildings in developing economies providing a stimulus for future research The book will be of interest to researchers in construction management building technology estate management civil engineering architecture and urban and regional planning It is an essential manual for policymakers in the education sector built environment construction industry facility maintenance facility management and consultants at government ministries departments and

agencies MDAs charged with maintenance management of public infrastructures and assets *Measurement of Facilities Management Performance in Ghana's Public Hospitals* Daniel Amos, Cheong Peng Au-Yong, Zairul Nisham Musa, 2020-11-23 This book presents the concept of healthcare facilities management performance measurement HCFMPM using Ghana as a case study It set forth in depth theoretical and empirical underpinnings of performance measurement concepts for hospital facilities services with the view to demonstrate critical performance dimensions to improve FM contributions and added value to healthcare delivery The research approach adopted is mixed method encompassing qualitative interviews in case study setting and a questionnaire survey of sampled hospitals in Ghana The book presents a number of useful tables graphs as well as a pedagogic illustration of statistical analysis which are useful in understanding the concepts under reference It develops a structural equation model for performance measurement of FM services The book is of relevance to healthcare managers facilities management practitioners and academics towards measuring and improving FM performance in hospitals Although the data used in the analysis is based on the case study country Ghana the result is by extension useful to several developing countries faced with the challenge to improve FM services delivery in public hospitals as well as other facilities management sectors **How to Measure Managerial Performance** Richard S. Sloma, 1999 **Building Maintenance Processes and Practices** Abdul Lateef Olanrewaju, Abdul-Rashid Abdul-Aziz, 2014-11-14 This book is designed to be an inclusive for the best practice approach to building maintenance management where the processes procedures and operational systems meet a high standard of professional and academic competence It offers a different perspective on building maintenance management by presenting the schematic building maintenance value chain model and its implementation in Malaysian university buildings The findings show an improvement to building performance lower maintenance cost building sustainability and increased maintenance service user satisfaction The learning outcomes and summaries provided for each chapter and the extensive use of tables and figures add to the readability of the text Though the book is based on data from Malaysia it is useful for a much wider audience and the informal writing style makes it an interesting reference source This book is valuable for readers who are practitioners professionals and for academic institutions that offer courses in the building field including architecture quantity surveying civil engineering building and facility management property management real estate It will also be of interest to governments and others involved in the construction industry *Measuring State Transportation Program Performance* M. F. Reed, Richard Albert Luettich, Lester P. Lamm, 1993 *Maintenance Audits Handbook* Diego Galar Pascual, Uday Kumar, 2016-04-06 This book addresses issues and challenges of performance measurement in the maintenance function It presents a proposal of indicators with a framework that classifies and sorts regarding functional and hierarchical aspects The book has been developed with different aspects of traditional literature i e several frameworks or natural groupings like BSC Balanced Scorecard Multicriteria framework Neely Prism and adaptation of these frameworks Hierarchies for the use of indicators and benchmark values are

provided to allow quantification comparison and emission of recommendations

Maintenance Engineering and Management Mr. Rohit Manglik, 2023-06-23 Explores maintenance strategies and management for ensuring equipment reliability and operational efficiency

Equipment Management in the Post-Maintenance Era Kern Peng, 2021-11-08 Recent advancements in information systems and computer technology have led to developments in equipment and robotic technology that have permanently changed the characteristics of manufacturing equipment

Equipment Management in the Post Maintenance Era Advancing in the Era of Smart Machines introduces a new way of thinking to help high tech organizations manage an increasingly complex equipment base It also facilitates the fundamental understanding of equipment management those in traditional industries will need to prepare for the emerging microchip era in equipment

Kern Peng shares insights gained through decades of managing equipment performance Using a systems model to analyze equipment management he introduces alternatives in equipment management that are currently gaining momentum in high tech industries The book highlights the fundamental internal flaw in maintenance organizational setup presents new approaches to replace maintenance functional setup and illustrates a time tested transformation and implementation process to help transition your organization from the maintenance era to the new post maintenance era Fundamentally it Breaks down the history of equipment into five phases Provides a clear understanding of equipment management fundamentals and Introduces alternatives in equipment management beyond the mainstream principles of maintenance management More specifically the book examines maintenance management logistics including planning and budgeting training and people development customer services and management vendor management and inventory management Supplying a comprehensive look at the history of equipment management it analyzes current maintenance practice and details approaches that can significantly improve the effectiveness and efficiency of your equipment management well into the future This second edition addresses the role of the development of the Internet of Things IoT and significant advancements in artificial intelligence AI and machine learning ML in enabling a new generation of smart machines which have in turn laid the foundation for Industry 4 0 Equipment utilizing IoT and sensors can monitor components and allow them to be serviced at an exact time without the need for a preventive maintenance schedule Moreover equipment replacement rarely occurs at the end of the piece of equipment s natural life rather replacement is driven by the introduction of new technologies and products all of which lead to less maintenance activities and reduces the importance of the traditional maintenance function Maintenance departments today operate with fewer employees and smaller budgets At a point when machines are smart enough to keep themselves running or equipment is rendered obsolete by better equipment in a short time such as with computers and cellphones companies do not need a maintenance department This updated edition reiterates the importance of transitioning to the post maintenance era to effectively manage today s sophisticated smart yet expensive equipment Many changes the author predicted a decade ago are accelerating in the IoT era Equipment management is moving further away

from the maintenance era and advancing deeper into the post maintenance era The trend for smart machines is very clear and companies that do not upgrade their equipment will lose their competitiveness As equipment and factories become smarter companies must change their practices and organizational structures to manage the new generation of equipment for Industry 4 0

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Measuring The Performance Of Maintenance Department Introduction

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