

What is Lobster Ink?

In response to the overwhelming demand for service training in the premier hotels, lodges and restaurants on the continent, Let's Sell Lobster has spent over two years developing a media-based training solution based on the level of expertise, innovation and detail that has helped to establish themselves as the leading training providers in Africa.

Through in-depth research, and input from the continent's service experts, Lobster Ink has developed the ultimate resource for training staff in all aspects of Guest interaction in hospitality.

Dedicated lessons covering both best-practice procedure, as well as up-to-date, sales-oriented product knowledge will empower learners with skills, inform them with an understanding of why things are done in a particular way and inspire them to take control of their future through continuous learning - on their own terms.



What Does Lobster Ink Entail?

- **Procedural and Product Knowledge Video Lessons**
Over 400 skill-specific lessons, each with detailed, real-world examples, covering Service Level 1, Wine 1 and Bar 1 in the first year, presented in a self-contained 27" iMac computer in stunning high-definition.
- **Mindset and Motivation**
Service-oriented mindset and motivation lessons.
- **Full Colour Learner Manuals**
Practical training and learning guides in an all-inclusive training manual for recap and further study.
- **Orientation Videos**
Optional property-specific 'orientation video', detailing the unique aspects of your property - from food style, special offerings and procedures, to the pride, mindset and culture that makes your property special.
- **Yearly Updates and New Courses**
Comprehensive yearly updates on increasingly-advanced skill sets - from the internationally accredited Lobster Ink Chef to Guiding, Housekeeping, Front Desk and Middle Management. Each course will be upgraded year-on-year as staff move through the content and progress through the different levels of the curriculum on their way to achieving a full accredited certificate or diploma.
- **In-depth Assessment and Learner Tracking**
Built in testing function designed to monitor individual and group progress of staff in learning the procedural and product-knowledge aspects of their departments, roles and responsibilities. All of this, with ability to incorporate detailed staff management and progress tracking with practical and theoretical testing of the skills and understanding taught in the courses.

Lobster Ink Manual

Mary Anne Ross



Lobster Ink Manual:

The Home Manual Elizabeth Nicholson,1865 *Wire Drag Manual* Kenneth S. Ulm,1959 *The Student's Manual* Chandler B. Beach,1909 **The Home Manual** Mrs. John A. Logan,1889 *Manual of the Apiary* Albert John Cook,1880

Manual of the apiary Albert John Cook,2022-08-21 In *Manual of the Apiary* Albert John Cook offers a comprehensive guide that intertwines traditional beekeeping wisdom with contemporary practices creating a valuable resource for both novice and seasoned apiarists The book s literary style is marked by clarity and precision reflecting Cook s meticulous approach to the subject matter By addressing topics such as hive management bee behavior and the environmental impacts of beekeeping Cook situates his work within the broader context of agricultural science and environmental stewardship emphasizing the vital role bees play in our ecosystem Albert John Cook a respected figure in agricultural literature was deeply influenced by the burgeoning movements in environmental sustainability and organic farming of his time His extensive background in entomology and his practical experiences in beekeeping lend authority to this text Cook s intent to demystify beekeeping for the masses is evident throughout driven by his belief in the importance of bees for food production and biodiversity I highly recommend *Manual of the Apiary* to anyone interested in sustainable agriculture environmental science or simply the art of beekeeping Cook s insights not only empower readers with practical knowledge but also inspire a greater appreciation for the intricate world of bees

A Manual of Domestic Economy John Henry Walsh,1856 *The Cook and Housewife's Manual* Christian Isobel Johnstone,1826 *The Bee-keepers' Guide. Or Manual of the Apiary* Albert John Cook,2024-05-30 Reprint of the original first published in 1882 *The housekeeper's manual of cookery and domestic economy* Housekeeper,1859 *The Bee-keeper's Guide* Albert John Cook,1894 **1987 Industry and Product**

Classification Manual (1972/77 SIC Basis). ,1987 **A Manual of Zoology for the Use of Students** Henry Alleyne Nicholson,1870 **The Young Lady's Book** Matilda Anne Planché Mackarness,1888 *How to train young eyes and ears, a manual of object lessons* Mary Anne Ross,1891 *The young woman's book: a useful manual for everyday life* Laura Valentine,1877 *How to train young eyes and ears, being a manual of object lessons for parents and teachers* Mary Anne ROSS,1863

The Cook and Housewife's Manual Containing the Most Approved Modern Receipts for Making Soups, Gravies, Sauces, Etc Margaret DODS (pseud. [i.e. Christian Isobel Johnstone.]),1826 **Indian domestic economy and receipt book ... By the author of "Manual of gardening for Western India" [i.e. R. F. Riddell.] Third edition, revised** Robert Riddell,1852 **The Young Lady's Book. A Manual of Amusements, Exercises, Studies and Pursuits. Edited by Mrs. H. Mackarness ... Illustrated, Etc** afterwards MACKARNNESS PLANCHÉ (Matilda Anne),1876

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