

2. Which of the following is NOT an objective of service operation?

- a) Thorough testing to ensure that services are designed to meet business' needs
- b) To deliver and manage IT services
- c) To manage the technology used to deliver services
- d) To monitor the performance of technology and processes

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# Itil Service Operation Sample Exam Questions

**Lauren Gardner**



## **Itil Service Operation Sample Exam Questions:**

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