

A photograph of a hotel lobby with a stone wall and a reception desk. A man in a white shirt is at the desk, and a child is standing in front of him. A purple orchid is on the right.

Hotelier Tanji

# Hotel Front Office Training Manual with 231 SOP

*Professional Front Office Management Guide  
for Hoteliers & Hospitality Students*

# Hotel Front Office Basics Training Manual

**RS Peters**



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